

Frequently Asked Questions

REGISTRATION AND SCHEDULE

Q: What does the \$30 general admission ticket fee cover?

A: The general admission fee helps to cover the cost of food/catering at the Welcome Reception, State of the University Address, Pumpkin Painting, and Sunday brunch. It also assists in covering supply costs for various events, parking costs, and space & rental needs for each event. The cost of general admission covers 30% of the total operating expenses for the weekend.

Q: Do I need to purchase a ticket for my Simmons student?

A: Simmons students do not need to pay for a general admission ticket (\$30). If students wish to attend the off-campus events (City Harbor Cruise and/or Duck Boat Tour), they will need to pay the ticket fee of \$10/per event. Students can use promo code **SimStudent** to receive a complimentary general admission ticket.

Q: Where can I find the schedule/program for the weekend?

A: When you arrive for check-in, a printed program will be provided to you. The program will contain the schedule of events, along with some restaurants & attraction recommendations! Prior to Homecoming, you can find the most updated schedule on our <u>Homecoming website</u>.

Q: Is Homecoming replacing Reunion?

A: While Homecoming combines Simmons traditions like Family & Friends Weekend, Simmtober, and Reunion Weekend, this is still a trial year and we have not yet determined if Homecoming will be replacing any of these events in the future.

Q: Will the Fens Dining Hall and Common Grounds Cafe be open throughout Homecoming Weekend?

A: Fens Dining Hall is open Friday, October 14, 5pm - 7pm and closed Saturdays and Sundays. Common Grounds Cafe is open Friday, October 14 until 6pm, Saturday, October 15 8:00am -4:00pm, and closed on Sundays. Q: How do I know if my class is hosting a reunion celebration?

A: Class events are included in the schedule. Not all reunion 2022 classes (ending in 2s or 7s) had volunteers who were interested in partnering with the University to plan these types of activities as part of Homecoming.

Q: Is childcare offered during Homecoming Weekend? **A:** No.

Q: Can I check-in outside of the designated check in times on the schedule? **A:** No.

Q: When are the Residential Campus gates locked in the evening?A: Gates are locked at 10:00 p.m. After 10:00 p.m., please enter the Residential Campus through Simmons Hall.

Q: If I am only attending my (alumnae/i) class celebration, do I have to pay for the general admission fee? **A:** Yes.

Q: Will I receive a registration confirmation?

A: Yes, when you register online, you will receive an automatic email confirmation. Mail or phone registrations will receive a confirmation email at the email address that you have specified within 2-4 business days of receiving the registration. We will also send you a confirmation email a few days before Reunion with logistics and any updates.

If you registered and did not receive a confirmation, please call 1-800-831-4284 and ask to speak to a Reunion Registration team member.

Q: I didn't pre-register. Can I still attend?

A: Yes, please visit Check-in to inquire about what events, programs, classes, are still open for registration. Please note: Paid, ticketed events such as Boston Harbor Cruise, Duck Boat tours, and Class events may be sold out.

Q: Can I attend only a few events? I can't stay the entire weekend.

A: Yes, the registration page is set up to select your own itinerary.

Q: Are non-reunion classes invited too? Is there a limit on how many family members register per student

A: Yes, alumnae/i who are not part of an official Reunion Class but who would like to attend are welcome to do so. Please let us know if you are planning to bring more than four family members/guests. Reunion celebrations are for the respective classmates only; guests are not included per decision of the volunteer teams.

Q: When will I receive my off-campus event tickets?

A: All tickets will be given to you at Check-in.

Q: What is the refund/cancellation policy?

A: If you need to change or cancel your registration, please contact the Eckert Center for Leadership & Engagement (cle@simmons.edu). Please note that registration fees are non-refundable.

Q: Are cash payments or checks accepted?

A: Both. Checks can be made out to Simmons University with "Homecoming 2022" in the memo line or accompanying note. Credit cards payments cannot be accepted on the day of.

Q: What if there is inclement weather?

A: Homecoming is happening rain or shine. See the schedule for rain plans or Homecoming website for updates.

ACCOMMODATIONS, DINING, ATHLETICS CENTER, BOOKSTORE

Q: I'm traveling from outside Boston to attend Homecoming – can I stay on campus? **A:** With Homecoming Weekend happening during the Fall semester when students occupy the residence halls happening during Homecoming Weekend, lodging on campus will not be available. However, Simmons has reserved room blocks at the Eliot Hotel (owned by Dora Ullian '83) and Sheraton Boston nearby. See the <u>Homecoming website</u> for more information.

Q: I have special dietary needs; will the University be able to accommodate me?

A: We do our best to accommodate special diets. We provide Kosher, vegetarian, vegan, and gluten-free meal options. That being said, we realize some diets are so specialized that we may be unable to make proper arrangements within our food service team. We will try to help individuals attending Homecoming by making other accommodations within reason.

Please note: if you or someone in your family has a nut allergy, please be aware that our kitchen is not nut-free. Please list all food allergies on your registration form under the dietary/food allergy section. You may also email <u>cle@simmons.edu</u> and we will make a note on your registration for you.

Q: I am a member of the Half Century Club - what do I pay for? What does my spouse/guest pay for?

A: The Half Century Club includes all alumnae/i who graduated from Simmons 50+ years ago. This year, Half Century Club are asked to pay full rates for all Homecoming activities they wish to participate in.

Q: When is the Bookstore open?

A: Friday, October 14, 8:30 a.m. to 6:00 p.m., and Saturday, October 15, 10:00 a.m. to 3:00 p.m. Closed on Sunday.

Q: When is the Holmes Sports Center open?

A: Friday, October 14, 6:30am - 8:00pm, Saturday, October 15, 9:00am - 5:00pm, Sunday, October 16, 10:00am - 8:00pm

Q: I have some particular needs related to accessibility. What should I do?

A: Simmons University is committed to making its campus accessible to everyone. However, not all areas of campus are fully accessible. Individuals who have accessibility needs should note their accessibility requirements on their registration form and contact the Office of Accessibility Services (access@simmons.edu).

PARKING AND TRANSPORTATION

Q: Will parking be provided?

A: The Simmons Garage is located on the Academic Campus, with the entrance being off Avenue Louis Pasteur. If using GPS, use the address: 86 Avenue Louis Pasteur, Boston, MA 02115. We will have a limited number of complimentary parking passes for the Simmons Parking Garage that will be provided at check-in on both Friday, October 14 and Saturday, October 15. While we cannot guarantee a complimentary parking pass for each person on each day, we are planning to have enough passes for each attendee to take one. Accessible parking can be found in designated spots of the Simmons Garage, and an elevator is available to bring you up to the Management and Academic Building or Main Campus Building.

Parking on the Residence Campus is not permitted for Homecoming guests.

Q: Does Simmons provide transportation from airports/Logan Airport to campus? **A:** No, transportation is not provided by Simmons to or from any airport or Logan.

Public Transportation:

Please check the MBTA website and use their trip planner at https://mbta.com/trip-planner.

By Taxi or Rideshare (Uber, Lyft):

For drop off at the Academic Campus, please use 300 The Fenway, Boston, MA 02115. This will bring you to the Main Entrance of the Main Campus Building, which is where the University Center is located for check-in.

For drop off at the Residential Campus, please use the address 54 Pilgrim Road, Boston MA, 02115.

Q: Will transportation be provided to off campus activities?

A: Attendees are responsible for their own off campus transportation.

Q: Will there be on-campus shuttles running between the Academic and Residential Campuses?A: No.