

# COLIN RHINESMITH

## Curriculum Vitae

21 July 2021

Associate Professor, School of Library and Information Science,  
College of Organizational, Computational, and Information Sciences

Simmons University  
300 The Fenway  
Boston, MA 02115

tel.: +1 (617) 521-2881  
e-mail: [crhinesmith@simmons.edu](mailto:crhinesmith@simmons.edu)  
www: <http://crhinesmith.com>

## EDUCATION

Ph.D., Library and Information Science, University of Illinois at Urbana-Champaign, August 2014.

Area: social and community informatics.

M.A., Media Arts, Emerson College, May 2008.

Area: media studies.

B.A. *magna cum laude*, Visual and Media Arts, Emerson College, September 2005.

Area: media studies.

## ACADEMIC POSITIONS

2021-2023 Provost's Faculty Fellow for Research and Scholarship, Simmons University

2020- Associate Professor, Simmons University  
School of Library and Information Science, College of Organizational,  
Computational, and Information Sciences

2016-2020 Assistant Professor, Simmons University  
School of Library and Information Science, College of Organizational,  
Computational, and Information Sciences

2014-2016 Assistant Professor, University of Oklahoma  
School of Library and Information Studies, College of Arts & Sciences  
Faculty Affiliate  
Department of Communication, College of Arts & Sciences  
Center for Social Justice, Women's and Gender Studies Program, College  
of Arts & Sciences

## RESEARCH FELLOWSHIPS

2021-2022 Senior Faculty Research Fellow, Benton Institute for Broadband & Society.

2016-2018 Faculty Associate, Berkman Klein Center for Internet & Society, Harvard  
University.

2015-2017 Faculty Research Fellow, Benton Foundation.

2011-2015 Adjunct Research Fellow, Open Technology Institute, New America.

2011 Google Policy Fellow, Open Technology Institute, New America.

**PUBLICATIONS****Refereed Journal Articles**

- Doran, M., Rhinesmith, C., & Arena, S. (in press). Perspectives of community partner organizations in the development of ethical service-learning guidelines. *Michigan Journal of Community Service Learning*.
- Strover, S., Whitacre, B., Rhinesmith, C., & Schrubbe, A. (2020). The digital inclusion role of rural libraries: Social inequities through space and place. *Media, Culture & Society*, 42(2), 242-259.
- Rhinesmith, C., Reisdorf, B., & Bishop, M. (2019). The ability to pay for broadband. *Communication Research and Practice*, 5(2), 121-138.
- Rhinesmith, C., & Stanton, C. L. U. (2018). Developing media literacy in public libraries: Learning from community media centers. *Public Library Quarterly*, 37(4), 420-440.
- Sweeney, M. E., & Rhinesmith, C. (2017). Creating caring institutions for community informatics. *Information, Communication & Society*, 20(10), 1482-1497.
- Whitacre, B., & Rhinesmith, C. (2016). Broadband un-adopters. *Telecommunications Policy*, 40(1), 1-13.
- Rhinesmith, C., Dettmann, M., Pierson, M., & Spence, R. (2015). YouthStudio: Designing public library YA spaces with teens. *Journal of Research on Libraries and Young Adults*, 6(4), 1-24.
- Whitacre, B., & Rhinesmith, C. (2015). Public libraries and residential broadband adoption: Do more computers lead to higher rates? *Government Information Quarterly*, 32(2), 164-177.
- Wolske, M., Rhinesmith, C., & Kumar, B. (2014). Community informatics studio: Designing experiential learning to support teaching, research, and practice. *Journal of Education for Library and Information Science*, 55(2), 166-177.
- Rhinesmith, C. (2012). Free library hot spots: Supporting broadband adoption in Philadelphia's low-income communities. *International Journal of Communication*, 6, 2529-2554.

**Refereed Papers in Conference Proceedings**

- Rhinesmith, C., Dutilloy, J., Kennedy, S., McCann, L., Ritzo, C., Bullen, G., & Stenberg, S. (2020). Co-designing an open source broadband measurement system with public libraries. In L. Stillman, M. Anwar, C. Rhinesmith, & V. Rhinesmith (Eds.), *Proceedings - 17th CIRN Conference 6-8 November 2019, Monash University Prato Centre, Italy: "Whose Agenda: Action, Research, & Politics."* (pp. 153-176). Department of Human Centred Computing, Monash University.
- Rhinesmith, C., Ritzo, C., Bullen, G., Werle, J., & Gamble, A. (2019). Participatory development of an open source broadband measurement platform for public libraries. *Information in Contemporary Society. iConference 2019. Lecture Notes in Computer Science*, 11420, 274-279. Springer, Cham.

Coombs, P., & Rhinesmith, C. (2018). Edge perspectives in online scholarly communities: A network analysis of #critlib. *Proceedings of the Association for Information Science and Technology*, 55(1), 86–93.

Rhinesmith, C., & Wolske, M. (2015). Community informatics studio: A conceptual framework. In: Stillman, L. and Denison, T. (Eds.), *Conference Proceedings - CIRN Community Informatics Conference "Challenges and Solutions": 13-15 October, Monash Centre Prato, Italy: Centre for Community and Social Informatics, Faculty of IT, Monash University*, 1-13.

Rhinesmith, C. (2014). The social shaping of cloud computing: An ethnography of infrastructure in East St. Louis, Illinois. *Proceedings of the Association for Information Science and Technology*, 51(1), 1-10.

### **Editor-Reviewed Journal Articles**

Strover, S., Whitacre, B., Rhinesmith, C., & Schrubbe, A. (2017). At the edges of the national digital platform. *D-Lib Magazine*, 23(5/6).

Wolske, M., & Rhinesmith, C. (2016). Critical questions for community informatics in practice from an ethical perspective. *The Journal of Community Informatics*, 12(3), 236-242.

### **Book Chapters**

Reisdorf, B., & Rhinesmith, C. (2018). An asset-based approach to digital inclusion research in the US context. In M. Ragnedda and B. Mutsvauro (eds), *Digital Inclusion: An International Comparative Analysis* (pp. 39-54). Lanham, MD: Lexington Books.

Rhinesmith, C. (2016). Community media infrastructure as civic engagement. In E. Gordon & P. Mihailidis (Eds.), *Civic Media: Technology, Design, Practice* (pp. 481-500). Cambridge, MA: The MIT Press. (invited.)

### **Edited Journal Issues**

Reisdorf, B. & Rhinesmith, C. (eds.) (2020). Special issue: Digital inclusion across the globe: What is being done to tackle digital inequities? *Social Inclusion*, 8(2).

Rhinesmith, C., Nemer, D., & Urbano, C. (eds.) (2017). Special issue: CIRN conference, 2016. *The Journal of Community Informatics*, 13(2).

Bytheway, A., Rhinesmith, C. & Wolfe, M. (eds.) (2015). Special issue: Research methods for community informatics. *The Journal of Community Informatics*, 11(3). (invited guest editor.)

### **Reports**

Horrigan, J., Whitacre, B., & Rhinesmith, C. (2020). *Universal broadband in Illinois: Studying the costs of providing free and affordable service for all residents*. Retrieved from <https://bit.ly/3cFAPQb>

Rhinesmith, C., & Kennedy, S. (2020). *Growing healthy digital equity ecosystems during COVID-19 and beyond*. Evanston, IL: Benton Institute for Broadband & Society, October 2020. Retrieved from <http://benton.org/digital-equity-ecosystems-report>

Rhinesmith, C., Dutilloy, J., & Kennedy, S. (2020). *The state of broadband connectivity and related IT infrastructure in Montana's public libraries*. Retrieved from <https://bit.ly/2SHN1Ff>

Rhinesmith, C. & Siefer, A. (2017). *Digital inclusion outcomes based evaluation*. Evanston, IL: Benton Foundation. Retrieved from <http://bit.ly/2XeM1Ic>

Rhinesmith, C. (2016). *Digital inclusion and meaningful broadband adoption initiatives*. Evanston, IL: Benton Foundation. Retrieved from <http://bit.ly/24Qsn48>

### Encyclopedia Entries

Rhinesmith, C. (2019). Community informatics. In G. Ritzer (Eds.), *Wiley-Blackwell Encyclopedia of Sociology* (2nd Ed.). Hoboken, NJ: Wiley-Blackwell. (invited submission.)

Rhinesmith, C. (2019). Community media. In Hobbs, R. & Mihailidis, P. (Eds.), *International Encyclopedia of Media Literacy*. Malden, MA: Wiley-Blackwell. DOI: 10.1002/9781118978238.ieml0034 (invited submission.)

### REFEREED PRESENTATIONS

Rhinesmith, C., Dutilloy, J., Kennedy, S., McCann, L., Ritzo, C., Bullen, G., & Stenberg S. (November, 2019). Co-designing an open source broadband measurement system with public libraries. Paper presented to the *17th Prato Community Informatics Research Network (CIRN) Conference*, 6-8 November, Monash Centre, Prato, Italy.

Strover, S., Whitacre, B., & Rhinesmith, C. (2019, May). Technology, rural communities and the information environment: Using rural materialities to rethink digital inclusion. Paper presented to the *International Communication Association Conference*. Washington, DC, USA.

Rhinesmith, C., & Reisdorf, B. (2017, September). Race and digital inequalities: Policy implications. Paper presented to the *45th Research Conference on Communications, Information and Internet Policy (TPRC)*, September 8-9, Arlington, VA, USA.

Rhinesmith, C., & Reisdorf, B. (presenter) (2017, September). Race and digital inequalities: policy implications. Paper presented at *Capitol Hill Briefing at the Rayburn House Office Building, TPRC pre-conference event*, September 7, Washington, DC, USA. (selected presentation.)

Strover, S., Whitacre, B., Rhinesmith, C., & Schrubbe, A. (2017, September). Libraries, the national digital platform, and inclusion. Paper presented to the *45th Research Conference on Communications, Information and Internet Policy (TPRC)*, September 8-9, Arlington, VA, USA.

Reisdorf, B. (presenter) & Rhinesmith, C. (2017, May). The intersectionality of digital inequality in the US. Paper presented to the *Partnership for Progress on the Digital Divide 2017 International Conference*, 22-24 May, San Diego, California, USA.

Schrubbe, A. (presenter), Crotty, R. (presenter), Manlove, J. (presenter), Strover, S, Whitacre, B., Rhinesmith, C. (2017, May). At the edges of the national digital platform. Paper

presented to the *Partnership for Progress on the Digital Divide 2017 International Conference*, 22-24 May, San Diego, California, USA.

Sweeney, M., & Rhinesmith, C. (January, 2017). Creating caring institutions for community informatics. Paper presented to the *Association of Library and Information Science Education*, 17-20 January, Atlanta, Georgia, USA.

Whitacre, B. (presenter) & Rhinesmith, C. (2016, March-April). Broadband un-adopters. Paper presented to the *55th Annual Meeting of the Southern Regional Science Association*. March 31-April 2, Washington, DC, USA.

Sweeney, M., & Rhinesmith, C. (2015, November). An “ethics of care” for community informatics. Paper presented to the *13th Prato Community Informatics Research Network (CIRN) Conference*, 9-11 November, Monash Centre, Prato, Italy.

Rhinesmith, C. (2015, October). Multiple case study analysis of US digital inclusion initiatives. Paper presented to the *Partnership for Progress on the Digital Divide 2015 International Conference*, 21-22 October, Scottsdale (Phoenix), Arizona, USA.

Wolske, M., & Rhinesmith, C. (2015, January). Championing social justice in LIS technology education: A critical interpretive sociotechnical framework. Paper presented to the *2015 Association for Library and Information Science Education (ALISE) Conference*, Chicago, Illinois, USA.

Rhinesmith, C. (2014, October). Toward an infrastructural approach to community informatics research. Paper presented to the *12th Prato Community Informatics Research Network (CIRN) Conference*, Monash Centre, Prato, Italy.

## REFEREED SHORT PAPERS AND POSTERS

Rhinesmith, C., Ritzo, C., Bullen, G., Werle, J., & Gamble, A. (March-April, 2019). Participatory development of an open source broadband measurement platform for public libraries. Poster presented to the *iConference 2019*, University of Maryland, College Park, MD, USA.

Strover, S., Whitacre, B., & Rhinesmith, C. (2018, October). At the edges of the national digital platform: Assessing and creating mobile hotspot lending programs in the rural library. Poster presented to the *Kansas Library Association / Mountain Plains Library Association (KLA/MPLA) Conference*, October 24-26, Wichita, KS, USA. (poster awarded first place for public libraries.)

## REFEREED PANELS AND WORKSHOPS

Rhinesmith, C., Koltai, K., Zhu, X., & Rose Sanfilippo, M. (accepted). Sociotechnical Perspectives on Equity, Inclusion, and Justice. The 17th Annual Social Informatics Research Symposium and the 3rd Annual Information Ethics and Policy Workshop at the *84th Annual Meeting of the Association for Information Science and Technology (ASIS&T)*, Salt Lake City, Utah, USA.

Simons, R. N., Hagen, L., Rhinesmith, C., Singh, V., Zhu, X., & Phillips, A. (2020, October-November). Sociotechnical Change Agents: ICTs, Sustainability, and Global Challenges. Pre-conference workshop co-sponsored by the Social Informatics (SI), Social Media (SM),

and Information Ethics & Policy (IEP) Special Interest Groups at the *83rd Association for Information Science and Technology (ASIS&T) Annual Meeting, Virtual*.

Khazraee, E., Rhinesmith, C., Dumas, C., Bossaller, J., Simons, R., Ilhan, A., & Borsch, I. (2018, November). Sociotechnical perspective on ethics and governance of emerging information technologies. Pre-conference workshop at the 14th Annual Social Informatics Research Symposium co-sponsored by the Information Ethics & Policy (IEP), Social Informatics (SI), and Social Media (SM) Special Interest Groups at the *81st Association for Information Science and Technology (ASIS&T) Annual Meeting, Vancouver, Canada*.

Rhinesmith, C. & Nemer, D. (2017, September). Community informatics and science and technology studies. Panel session at the *Annual Meeting of the Society for Social Studies of Science (4S)*. Boston, MA, USA.

Brooks, B. (presenter), Dutton, B., Reisdorf, B. (presenter), & Rhinesmith, C. (2016, October). Digital Inclusion in Urban America. Panel session at the *44th Research Conference on Communications, Information, and Internet Policy (TPRC)*. Washington, D.C., USA.

## INVITED LECTURES

### Internal Talks

Digital Inclusion and Meaningful Broadband Adoption Initiatives. LIS 450 Public Libraries, March 21, 2019.

Infrastructure Theory as an Intellectual Influence. LIS 620 History, Concepts, and Research Opportunities, September 19, 2017.

Community Informatics: Research, Practice, and Policy. LIS 532K Theories of Information Science, May 1, 2017.

Checking Out The Internet From Rural Libraries. With Madison Bishop. SLIS Public Lecture Series, April 12, 2017.

YouthStudio: Designing Just and Equitable Community Engagement *with* Teens. LIS 412 - Library Programs & Services for Young Adults. February 14, 2017.

### External Talks

Measuring Library Broadband Networks for the National Digital Platform. With Chris Ritzo (Measurement Lab). January 23, 2020. American Library Association (ALA) Information Technology Policy Committee Meeting, ALA Midwinter Conference, Philadelphia, PA.

Digital Inclusion and Meaningful Broadband Adoption Initiatives. November 19, 2019. LSC 512: Immigrant and Migrant Information Contexts and Practices. Graduate School of Library and Information Studies, University of Rhode Island, Kingston, RI, USA.

Measuring Library Broadband Networks for the National Digital Platform. With Sharon Stover (UT Austin), Don Means (Gigabit Libraries Network), Carson Block (Carson Block Consulting), and James Neal (IMLS). March 18, 2019. CENIC, San Diego, CA, USA.

Bridging the Urban-Rural Infrastructure Divide. With Sarah Kline (SK Solutions) and Leilani Mroczkowski (Chelsea Green Roots). Conference on Poverty and Inequality. February 23, 2019. John F. Kennedy School of Government at Harvard University, Cambridge, MA, USA.

Digital Equity, the 2020 Census, and the Role of Public Libraries. With Luke Swarthout (New York Public Library). April 23, 2018. John F. Kennedy School of Government at Harvard University, Cambridge, MA, USA.

An Ethics of Care for Digital Equity. Presented at Pre-Conference Workshop, “New Ways of Thinking About Digital Equity” with Barbara Jones (University of Illinois at Urbana-Champaign), Emily Knox (University of Illinois at Urbana-Champaign), and CM! Winters (City Colleges of Chicago). April 17, 2018. Net Inclusion Summit, Cleveland, OH, USA.

Promoting Digital Equity Through Research, Practice, and Policy. November 27, 2017. PPA 651: Social Inequalities, Technology and Public Policy. UMass Amherst, Massachusetts, USA.

Digital Inclusion Outcomes-Based Evaluation. May 17, 2017. Net Inclusion Summit, St. Paul, Minnesota, USA.

At the Edges of the National Digital Platform: Rural Library Hotspot Lending Programs. May 16, 2017. Net Inclusion Summit, St. Paul, Minnesota, USA.

Digital Inclusion and Meaningful Broadband Adoption Initiatives. April 27, 2017. LIS 451 Information and Society. Information School, University of Washington, Seattle, Washington, USA.

KEYNOTE ADDRESS: Knowing Our Strengths, Valuing Theirs: Libraries and Community Engagement. January 20, 2017. Future Ready with the Library, IMLS Grant Meeting, Atlanta, GA, USA.

Digital Inclusion and Meaningful Broadband Adoption Initiatives. November 29, 2016. LIS 451 Introduction to Network Information Systems. School of Information Sciences, University of Illinois at Urbana-Champaign, Illinois, USA.

Civic Media: Technology, Design, Practice. A book talk discussion and reception with the editors and contributors. With Ethan Zuckerman (MIT), Beth Coleman (University of Waterloo), Ceasar McDowell (MIT), and Peter Levine (Tufts). November 15, 2016. Berkman Klein Center for Internet & Society at Harvard University, Cambridge, MA, USA.

Ethical Questions for Community Informatics Practice. November 15, 2016. LIS 451 Introduction to Network Information Systems. School of Information Sciences, University of Illinois at Urbana-Champaign, Illinois, USA.

Community Media Infrastructure as Civic Engagement. November 8, 2016. LIS 451 Introduction to Network Information Systems. School of Information Sciences, University of Illinois at Urbana-Champaign, Illinois, USA.

KEYNOTE ADDRESS: New Approaches to Bridging the Digital Divide. May 20, 2016. Digital Inclusion Track, Gigabit City Summit 2016, Kansas City, MO, USA.

Insights From New Research on Digital Inclusion and Access. February 17, 2016. Nonprofit Technology Network (NTEN) webinar.

Digital Literacy and Inclusion. May 14, 2015. Institute of Museum and Library Services (IMLS) Focus Strategic Priorities 2015: "Learning in Libraries," Kansas City Public Library, Kansas City, MO, USA. (panelist.)

Why Net Neutrality Matters for Oklahoma Libraries. May 1, 2015. Oklahoma Library Association 108th Annual Conference, Sponsor: Intellectual Freedom Committee (IFC), Midwest City, OK, USA.

## COMMENTARY AND INTERVIEWS

### Written Commentary

Rhinesmith, C. (2016-). Invited blogger, *Digital Beat Blog* (*Benton Institute for Broadband & Society*). <https://www.benton.org/blog/colin-rhinesmith>

Why Low-Cost Devices Matter for Broadband Policy.

Providing Free and Affordable Broadband for All in Illinois. With John Horrigan (Technology Policy Institute) and Brian Whitacre (Oklahoma State University)

The Impacts of COVID-19 on Digital Equity Ecosystems. With Susan Kennedy (Simmons University)

While More Americans Rely on Parking Lot Wi-Fi, Many Public Libraries Do Not Have Adequate Broadband. With Jo Dutilloy (Simmons University) and Susan Kennedy (Simmons University)

Too uneducated to understand the importance of home Internet? With Bianca Reisdorf (UNC Charlotte)

The Ability to Pay for Broadband. With Bianca Reisdorf (UNC Charlotte) and Madison Bishop (Plymouth Public Library)

Digital Inclusion and Outcomes-Based Evaluation. With Angela Siefer (National Digital Inclusion Alliance)

Digital Equity Planning in U.S. Cities. With Brandon Brooks (Queens University of Charlotte) and Angela Siefer (National Digital Inclusion Alliance)

Digital Literacy and Inclusion: "We Are All In It Together."

Four Essentials for Digital Inclusion Efforts.

The Complexity of 'Relevance' as a Barrier to Broadband Adoption. With Anabel Quan-Haase (University of Western Ontario) and Michael Haight (University of Western Ontario)

Understanding Broadband Un-adopters.

Poverty and the Cost of Broadband.

Libraries' Increasing Role in Broadband Adoption. With With Angela Siefer (National Digital Inclusion Alliance) and Katherine Bates (Urban Libraries Council)

Whitacre, B., Stover, S., & Rhinesmith, C. (2018, July 25). Broadband Speed: FCC Map vs. Experience on the Ground. *The Daily Yonder*.

Whitacre, B. & Rhinesmith, C. (2015, April 8). Rural Libraries and Broadband Adoption. *The Daily Yonder*.

### Interviews

Lana Zak (interviewer). (2021, April 7). "Examining the lack of affordable internet access in the U.S." *CBS News*. Guest in tandem with Antjuan Seawright (Blueprint Strategy).



Craig Settles (host/interviewer). (2016, January 20). "40 Acres and a Good Broadband Connection." *Gigabit Nation*. Guest in tandem with Brian Whitacre (Oklahoma State University).

### Press Mentions

Levine, A. S. (2021, February 10). "Morning Tech." *Politico*.

Guo, E. (2021, February 3). "Getting vaccinated is hard. It's even harder without the internet." *MIT Technology Review*.

Chuang, T. (2019, September 27). "Cheap internet for low-income users spreads in Denver, but there's more to the urban digital divide." *The Colorado Sun*.

Stone, A. (2016, September). "3 ways governments are working to make broadband universally accessible." *Government Technology*.

Stone, A. (2016, July 7). "Austin, Texas: A model for cities working to narrow the broadband gap?" *Government Technology*.

Lang, M. (2016, January 22). "Seeking solutions for 60 million Americans who lack home Internet." *San Francisco Chronicle*.

Eggerton, J. (2015, August 4). "Benton Foundation Names Research Fellow." *Broadcasting & Cable*.

### RESEARCH GRANTS

- |           |   |
|-----------|---|
| 2021-2022 | Principal Investigator. "Digital Equity Ecosystems: Community-Based Approaches to Digital Inclusion and Broadband Adoption." The Benton Institute for Broadband & Society (\$20,000).   |
| 2018-2020 | Principal Investigator. "Measuring Library Broadband Networks for the National Digital Platform." US Institute of Museum and Library Services, National Leadership Program (#LG-71-18-0110-18, \$568,672).                                  |
| 2016-2017 | Co-Principal Investigator. "At the Edges of the National Digital Platform: Rural Library Hotspot Lending Programs." US Institute of Museum and Library Services, Laura Bush 21st Century Librarians Program (#RE-21-16-0004-16, \$496,586). |
| 2016      | Principal Investigator. "Outcomes-Based Evaluation for Digital Inclusion Organizations." The Benton Foundation (\$7,000).   |
| 2015-2016 | Principal Investigator. "Broadband Adoption Programs in Low-Income Communities." The Benton Foundation, Charles Benton Legacy Fund (\$8,000).   |

### RESEARCH-RELATED AWARDS

- 2021 COCIS Innovation Fund Award, College of Organizational, Computational, and Information Sciences (COCIS), Simmons University.
- 2016 Travel Assistance Grant, College of Arts & Sciences, University of Oklahoma.
- 2015 Emerging Engagement Scholar, Engagement Scholarship Consortium Conference, Penn State University, State College, PA.
- 2015 Junior Faculty Summer Fellowship, College of Arts & Sciences, University of Oklahoma.
- 2015 Travel Assistance Grant, College of Arts & Sciences, University of Oklahoma.
- 2014 Travel Assistance Grant, College of Arts & Sciences, University of Oklahoma.

## TEACHING EXPERIENCE

### Courses

School of Library and Information Science, Simmons University (2016-)

Public Libraries  
 Social Informatics  
 Communities of Discourse (undergraduate)  
 Organizational/Information Ethics  
 Information Services for Diverse Users [\*]  
 Theories of Information Science  
 Technology for Information Professionals  
 Decentering Whiteness in Library and Information Science

School of Library and Information Studies, University of Oklahoma (2014-2016)

Community Relations and Advocacy  
 Evaluation Methods  
 Leadership in Information Organizations  
 Social Informatics

Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign (2012-2014)

Community Informatics Studio  
 Introduction to Networked Information Systems [+]  
 Libraries, Information, and Society (as a teaching assistant)  
 Social Aspects of Information and Communication Technology (as a teaching assistant)

[+] = Recipient of the teaching award "*University of Illinois List of Teachers Ranked as Excellent by Their Students*" for this class.

[\*] = Service learning designated course

### Advising and Examination

Simmons University (2016-)

Ph.D. Thesis Committee

Wenqing Lu, Ph.D., 2021. (Library and Information Science)  
 Alexis Schrubbe, Ph.D., University of Texas at Austin (Media Studies)

University of Oklahoma (2014-2016)

MLIS Thesis Director

Katherine Hickey, MLIS student

MLIS Thesis Committee

Calantha Tillotson, MLIS student

Nicole Umayam, MLIS student

Lisa Marsh, MLIS student

## WORKSHOPS AND WEBINARS

Coalitions and Digital Equity Planning. With amalia deloney (Robert W. Deutsch Foundation), Curt Williams (Cleveland Foundation), Sharonne Navas, (Equity in Education Coalition), Aaron Schill (Mid-Ohio Regional Planning Commission). April 21, 2021. Net Inclusion 2021 Webinar Series, National Digital Inclusion Alliance, USA.

Measuring Library Broadband Networks. With Georgia Bullen (M-Lab). May 28, 2019. Chief Officers of State Library Agencies (COSLA) Technology Consultants webinar.

How To: Conference Panel. With Dr. Laura Saunders and Robin Brenner. Sponsored by the American Library Association Student Chapter at Simmons, Boston, MA, USA, November 29, 2017.

How To: Professional Publications Panel. With Dr. Rong Tang, Dr. Kathy Wisser, and Dr. Lisa Hussey. Sponsored by the American Library Association Student Chapter at Simmons, Boston, MA, USA, November 14, 2017.

Unpacking Silence: New Anti-Oppression Tools & Social Justice Alt-Scholarship for the Classroom. Co-facilitator for workshop led by librarians Anastasia M. Collins and Dawn Stahura and co-sponsored by the The Center for Excellence in Teaching and Beatley Library at Simmons, Boston, MA, USA, December 5, 2016.

Technology, Civic Participation and Social Change: Exploring Civic Media Across Practice, Research and Pedagogy. With Cindy Vincent (Salem State University); Paul Mihailidis (Emerson College), Eric Gordon (Emerson College), Cindy Koenig Richards (Willamette University), and J. Michael Lyons (Saint Joseph's University. National Communications Association 102<sup>nd</sup> Annual Convention. Philadelphia, Pennsylvania, USA, Wednesday, November 9, 2016.

Civic Technology and Urban Informatics. Invite-only academic workshop at the University of Michigan. Ann Arbor, Michigan, October 15, 2016.

Toward a CIRN Statement on Ethics, Diversity, and Inclusion. With Martin Wolske (University of Illinois at Urbana-Champaign), Anne Gilliland (University of California, Los Angeles), and Kelvin White (University of Oklahoma), November 10, 2015. Community Informatics Research Network (CIRN) Conference, Prato, Italy.

Framework for a Working Group to Advance a Community Informatics Publication on Ethics, Diversity, and Inclusion. With Martin Wolske (University of Illinois at Urbana-Champaign), Anne Gilliland (University of California, Los Angeles), and Kelvin White (University of Oklahoma), October 14, 2014. Community Informatics Research Network (CIRN) Conference, Prato, Italy.

**TEACHING-RELATED AWARDS**

- 2019 Ernest A. Lynton Award for the Scholarship of Engagement for Early Career Faculty (Finalist), Swearer Center for Public Service, Brown University
- 2017-2019 Faculty Fund for Service-Learning Award, Simmons Community Engagement.
- 2017 Mara Dole Innovation Award, School of Library and Information Science, Simmons University.
- 2015 Alternative Textbook Project Initiative Grant, University Libraries and College of Arts & Sciences, University of Oklahoma.

**RELEVANT PAST EMPLOYMENT**

- 2010 Community Media & Technology Manager. Cambridge Community Television, Cambridge, Massachusetts.
- 2008-2010 Community Media Coordinator. Cambridge Community Television, Cambridge, Massachusetts.
- 2006-2007 Digital Media Producer. Berkman Center for Internet & Society, Harvard Law School, Cambridge, Massachusetts.
- 2005-2006 Staff Assistant. Berkman Center for Internet & Society, Harvard Law School, Cambridge, Massachusetts.

**SERVICE****Student Service**

Simmons University (2016-)

- 2017- Faculty Advisor, American Library Association Student Chapter (School of Library and Information Science)

University of Oklahoma (2014-2016)

- 2015-2016 Faculty Advisor, Information Professionals for Social Justice (School of Library and Information Studies)

**Departmental Service**

Simmons University (2016-)

- 2019-Present Member, Information Science & Technology Concentration Committee (SLIS)
- 2019-2020 Chair, Diversity, Equity, and Inclusion Committee (School of Library and Information Science - SLIS)
- 2018-2019 Member, Faculty Search Committee (SLIS)
- 2017-2019 Member, Curriculum Committee (SLIS)
- 2017-2018 Chair, Ad Hoc Technology Committee (SLIS)
- 2017-2018 Faculty Secretary (SLIS)
- 2017-2018 Member, Faculty Search Committee (SLIS)
- 2016-2017 Chair, Communications Committee (SLIS)
- 2016-2017 Member, Faculty Search Committee (SLIS)

## University of Oklahoma (2014-2016)

- 2015-2016      Coordinator, Communications Committee (School of Library and Information Studies - SLIS)  
 2014-2016      Member, Curriculum Committee (SLIS)  
 2014-2015      Member, Ad Hoc Committee for Doctoral Program (SLIS)

**University Service**

## Simmons University (2016-)

- 2020-2022      Member, Academic Technology Committee  
 2019-2021      Member, Faculty Research Advisory Committee  
 2019-2021      Member, Academic Leadership Team (College of Organizational, Computational, and Information Sciences)  
 2019-2020      Member, Technology Committee (College of Organizational, Computational, and Information Sciences)  
 2018-2019      Member, Ad Hoc Technology Committee (College of Organizational, Computational, and Information Sciences)  
 2017-2021      Faculty Advisory Board Member, Simmons Community Engagement  
 2017              Member, Academic Redesign Communications Sub-Committee  
 2017              Member, "Green School" Mission and Vision Working Group

## University of Oklahoma (2014-2016)

- 2015-2017      Faculty Representative, Information Technology Committee (College of Arts & Sciences)  
 2015-2017      Faculty Representative, Provost's Working Group on Community Engagement (Office of the Senior Vice President and Provost)  
 2014-2017      Faculty Representative, Provost's Advisory Committee for Learning Technologies (Office of the Senior Vice President and Provost)

**Editorial Service**

## Editor-In-Chief

2020-Present    *The Journal of Community Informatics*

## Ad Hoc Article Reviewer

*ACM Transactions on Social Computing*  
*American Behavioral Scientist*  
*Community Development*  
*Information, Communication, & Society*  
*International Journal of Communication*  
*Journal of Education for Library and Information Science*  
*Journal of Urbanism*  
*Library Hi-Tech*  
*New Media and Society*  
*Telecommunications Policy*  
*Telematics and Informatics*

## Ad Hoc Book Proposal Reviewer

*Oxford University Press  
Palgrave Macmillan  
Rowman & Littlefield  
University of California Press*

### **Foundation/Research Council Service**

Proposal Reviewer

*US Institute of Museum and Library Services*

### **Professional Association and Conference Service**

Professional Association Service

|           |   |
|-----------|---|
| 2020-2021 | Co-Chair, Social Informatics Special Interest Group, Association for Information Science and Technology                           |
| 2019-2020 | Chair-Elect, Social Informatics Special Interest Group, Association for Information Science and Technology                        |
| 2018-2019 | Review Committee Member, Pratt-Severn Faculty Innovation Award, Association for Library and Information Science Education.        |
| 2017-2019 | Member, Information Ethics and Policy Special Interest Group, Association for Information Science and Technology.                 |
| 2014-2015 | Communications Officer, Information Ethics and Policy Special Interest Group, Association for Information Science and Technology. |

Conference Chair

Program Co-Chair, 19th Prato Community Informatics Research Network Conference: "Participatory Approaches to Community Archives, Data, and Design," November 2021. Prato, Italy: Monash (University) Centre.

Program Co-Chair, Community Informatics Virtual Seminar Series, October 2020 – November 2020. <https://sites.google.com/view/community-informatics/events>

Program Co-Chair, 17th Prato Community Informatics Research Network Conference: "Whose Agenda: Action, Research, Politics," November 2019. Prato, Italy: Monash (University) Centre.

Program Co-Chair, 16th Prato Community Informatics Research Network Conference: "Research and Practice That Aim to Shape and Influence Projects and Programs," October 2018. Prato, Italy: Monash (University) Centre.

Program Co-Chair, 15th Prato Community Informatics Research Network Conference: "Art as Archive: Archive as Art & The Imagined Archive," October 2017. Prato, Italy: Monash (University) Centre.

Program Co-Chair, 14th Prato Community Informatics Research Network Conference: "Engaging with Participation, Activism, and Technologies," November 2016. Prato, Italy: Monash (University) Centre.

Program Co-Chair, 13th Prato Community Informatics Research Network Conference: "Privilege, Information, Knowledge & Power: An endless dilemma?" November 2015. Prato, Italy: Monash (University) Centre.

### Conference Program Committee

Associate Chair, iConference 2019: “inform. include. inspire,” March-April 2019.  
University of Maryland, College Park, Maryland, USA.

### Conference Reviewer

2021 Reviewer, Hawai’i International Conference on System Sciences (HICCS),  
University of Hawai’i at Manoa, USA.  
2021 Reviewer, iConference 2021: “Diversity, Divergence, Dialogue,” March  
2021. Remnin University, China.  
2017-2020 Reviewer, Charles Benton Early Career Scholar Award,  
Telecommunications Policy Research Network Conference, Washington,  
D.C., USA.  
2017 Reviewer, Association for Information Science and Technology Annual  
Meeting, Washington, D.C., USA.

### Public Service

2020-Present Member, Scholars Council, Center for Critical Internet Inquiry, University  
of California, Los Angeles  
2017-2021 Member, Digital Equity Fund Council, City of Boston, Massachusetts

## PROFESSIONAL AFFILIATIONS

American Library Association (ALA)  
Association for Information Science and Technology (ASIS&T)  
Association for Library and Information Science Education (ALISE)  
Society for Social Studies of Science (4S)