

# NARESH KUMAR AGARWAL



February 11, 2021

*Associate Professor / Director, Information Science & Technology Concentration*  
*President-elect, Association for Information Science & Technology*  
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## EDUCATION

- 2010 Ph.D., Department of Information Systems  
School of Computing, National University of Singapore  
Dissertation  
Information Seeking Behavior and Context: Theoretical Frameworks  
and an Empirical Study of Source Use
- 1999 B.A.Sc. (Computer Engineering) Honors  
Nanyang Technological University, Singapore

## EMPLOYMENT

- 2009 - School of Library and Information Science, Simmons University  
Associate Professor, 2015 -  
Assistant Professor, 2009-2015  
[Research Areas](#)  
Information Behavior, Knowledge Management  
[Teaching Areas](#)  
Technology for Information Professionals, Theories of  
Information Science, Knowledge Management, Web Dev. &  
Information Architecture, Evaluation of Information Services  
Format  
Face-to-face, online, blended
- 2004-2007 Department of Information Systems, School of Computing  
National University of Singapore  
Research Assistant, 2004-2006  
Teaching Assistant, 2007

1997-2004 Software Industry experience, Singapore  
GDC Technology Ltd, Digital Cinema Technology, 2003-2004  
HeliXense Pte Ltd, BioInformatics, 2002  
Innova Solutions, Customer Relationship/Telecom, 2001-2002  
MediaRing Ltd, Voice-over-IP, 1999-2001  
Hewlett-Packard, Telecom, Internship, 1997

## PUBLICATIONS

### Refereed Journal Articles

- J1. Agarwal, N.K. & Islam, M.A. (2020). Looking for Knowledge Management in Library and Information Science Research. *Global Knowledge, Memory and Communication*, 69 (8/9), 697-716. <https://doi.org/10.1108/GKMC-01-2020-0001>
- J2. Islam, M.A. & Agarwal, N.K. (2020). What is the impact of Library and Information Science on Knowledge Management research? *VINE: The Journal of Information and Knowledge Management Systems*. Early cite, 26 pages. <https://doi.org/10.1108/VJIKMS-11-2018-0098>
- J3. Campana, K. & Agarwal, N.K. (2019). The Landscape of Research on Learning in Low-tech Environments. *Information and Learning Sciences*. 120(11/12), 687-703. <https://doi.org/10.1108/ILS-10-2019-0103>
- J4. Islam, M.A., Agarwal, N.K., & Ikeda, M. (2017). Effect of Knowledge Management on Service Innovation in Academic Libraries. *IFLA Journal*. 43(3), 266-281. <https://doi.org/10.1177/0340035217710538>
- J5. Marouf, L.N. & Agarwal, N.K. (2016) Are faculty members ready? Individual factors affecting Knowledge Management readiness in Universities. *Journal of Information and Knowledge Management*, 15(3), 1650024, 28 pages. <https://doi.org/10.1142/S0219649216500246>
- J6. Agarwal, N.K. & Marouf, L. (2016)+. Quantitative and qualitative instruments for knowledge management readiness assessment in universities. *Qualitative and Quantitative Methods in Libraries*, 5(1), 149-164. <http://www.qqml-journal.net/index.php/qqml/article/view/313>
- J7. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015)+. How do academic libraries work with their users to co-create value for service innovation?: A qualitative survey. *Qualitative and Quantitative Methods in Libraries*, 4(3), 637- 658. <http://www.qqml.net/index.php/qqml/article/view/274>

- J8. Agarwal, N.K. (2015). Towards a Definition of Serendipity in Information Behaviour. *Information Research*, 20(3), paper 675. <http://informationr.net/ir/20-3/paper675.html>
- J9. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). Conceptualizing value co-creation for service innovation in academic libraries. *Business Information Review*, 32(1), 45-52. <https://doi.org/10.1177/0266382115573155>
- J10. Agarwal, N.K. & Islam, M.A. (2015). Knowledge retention and transfer: How libraries manage employees leaving and joining. *VINE: The Journal of Information and Knowledge Management Systems*. 45(2), 150-171. <https://doi.org/10.1108/VINE-06-2014-0042>
- J11. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). Knowledge management for service innovation in academic libraries: A qualitative study. *Library Management*, 36(1/2), 40-57. <https://doi.org/10.1108/LM-08-2014-0098>
- J12. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2014). Library adoption of knowledge management using Web 2.0: A new paradigm for libraries. *IFLA Journal*. 40(4), 317-330. <https://doi.org/10.1177/0340035214552054>
- J13. Agarwal, N.K. & Marouf, L.N. (2014). Initiating knowledge management in colleges and universities: A template. *International Journal of Knowledge Content Development & Technology*, 4(2), 67-95. <https://doi.org/10.5865/IJKCT.2014.4.2.067>
- J14. Turcios, M.E.\*, Agarwal, N.K. & Watkins, L. (2014) How much of library and information science literature qualifies as research? *The Journal of Academic Librarianship*, 40(5), 473-479. <https://doi.org/10.1016/j.acalib.2014.06.003>
- J15. Agarwal, N.K. & Lawrence, H.\* (2014). Office location map of individuals in the library and other college campus buildings. *The Journal of Web Librarianship*, 8(3), 305-323. <https://doi.org/10.1080/19322909.2014.927744>
- J16. Agarwal, N.K. & Islam, M.A. (2014). Knowledge management implementation in a library: Mapping tools and technologies to phases of the KM cycle. *VINE: The Journal of Information and Knowledge Management Systems*, 44(3), 322-344. <https://doi.org/10.1108/VINE-01-2014-0002>
- J17. Koeniger-Donohue, R., Agarwal, N.K., Hawkins, J.W. & Stowell, S.\* (2014) Role of nurse practitioners in encouraging use of personal health records. *The Nurse Practitioner*, 39(7), 1-8. <https://doi.org/10.1097/01.NPR.0000450743.39981.93>
- J18. Agarwal, N.K. & Rahim, N.F.A. (2014)+. Student expectations from a cross-cultural virtual collaboration: A qualitative analysis. *Qualitative and Quantitative Methods in Libraries*, 3(1), 221-234. <http://www.qqml.net/index.php/qqml/article/view/132>

J19. Agarwal, N.K., Xu, Y. (C.) & Poo, D.C.C. (2011). A context-based investigation into source use by information seekers. *Journal of the Association for Information Science and Technology*, 62(6), 1087-1104. <https://doi.org/10.1002/asi.21513>

J20. Agarwal, N.K. & Poo, D.C.C. (2008). Capturing tacit knowledge across different domains: Knowledge community (K-Comm). In A. Mitra (Ed.) Special Issue on KM, *International Journal of Business Information Systems*, 3(6), 668-685. <https://doi.org/10.1504/IJBIS.2008.018997>

J21. Agarwal, N. K., & Poo, D. C. (2007). HCI and information search: Capturing task and searcher characteristics through 'user ability to specify information need'. *Lecture Notes in Computer Science*, Part III-Retrieval, Searching, Browsing and Navigation, 4557, 373-382. [https://doi.org/10.1007/978-3-540-73345-4\\_43](https://doi.org/10.1007/978-3-540-73345-4_43)

J22. Agarwal, N.K. & Poo, D.C.C. (2006). Meeting knowledge management challenges through effective search. *International Journal of Business Information Systems*, 1(3), 292-309. <https://doi.org/10.1504/IJBIS.2006.008601>

### Invited Journal Article

J23. Agarwal, N.K. & Campana, K. (2019). Insights into Learning in Low-tech, Information-rich Environments: Editorial. *Information and Learning Sciences*. 120(11/12), 681-686. <https://doi.org/10.1108/ILS-11-2019-141>

### Refereed Articles in Conference Proceedings

C1. Agarwal, N.K. & Lu, W.\* (2020). Response to non-response: How people react when their smartphone messages and calls are ignored. In *Proceedings of the 83rd Annual Meeting of the Association for Information Science & Technology, October 23-28, 2020*, 57, e260, 1-14. <https://doi.org/10.1002/pr2.260> (Awarded ASIS&T SIG USE Best Information Behavior Conference Paper Award, 2020)

C2. Agarwal, N.K. & Islam, M.A. (2020). Journal of the Association for Information Science and Technology: Analysis of two decades of published research. In *Proceedings of the 83rd Annual Meeting of the Association for Information Science & Technology, October 23-28, 2020*, 57, e220, 1-18. <https://doi.org/10.1002/pr2.220>

C3. Agarwal, N.K. & Rahim, N.F.A. (2019). Is there a mantra for successful collaboration? Mapping faculty experience in facilitating cross-culture collaboration. In *Proceedings of the Asia-Pacific Regional Conference of the Association for Information Science & Technology, Phnom Penh, Cambodia, January 3-4*, 77-90.

C4. Agarwal, N.K. & Islam, M.A. (2018). Ascertaining the place of Library & Information Science in Knowledge Management research. In *Proceedings of the 81st Annual Meeting*

of the Association for Information Science & Technology, Vancouver, Canada, Nov. 9-14, 55(1), 2-10. <https://doi.org/10.1002/pr2.2018.14505501002>

- C5. Agarwal, N.K. & Islam, M.A. (2016). How can professional associations continue to stay relevant? Knowledge Management to the rescue. In *Proceedings of the Association for Information Science & Technology Annual Meeting, Copenhagen, Denmark, Oct 14-18*, 53(1), 1-10. <https://doi.org/10.1002/pr2.2016.14505301028>
- C6. Islam, M.A., Agarwal, N. & Ikeda, M. (2014)+. Knowledge sharing among information professionals in Bangladesh: A quantitative analysis. *BOBCATSSS 2014, Barcelona, Spain, Jan 29-31, 2014* (pp.1-5).
- C7. Agarwal, N.K. (2012). Making sense of sense-making: Tracing the history and development of Dervin's Sense-making methodology. In T. Carbo & T.B. Hahn (Eds.). *International perspectives on the history of information science & technology: Proceedings of the ASIS&T 2012 Pre-Conference on the History of ASIS&T and Information Science and Technology*. (pp. 61-73). Medford, NJ: Information Today.
- C8. Agarwal, N.K. (2012)+. Making the Bhagavad Gita accessible: Enabling sense-making through synthesis and visualization. In *Preservation and access: Facilitating research in information and religion: Proceedings of the Second Annual International Conference on Information & Religion, Kent, OH, May 18-19* (pp. 1-22).
- C9. Agarwal, N.K. (2011). Verifying survey items for construct validity: A two-stage sorting procedure for questionnaire design in information behavior research. *Proceedings of ASIS&T 2011 Annual Meeting, New Orleans, Louisiana, Oct 9-13*, 48(1), 1-8. <https://doi.org/10.1002/meet.2011.14504801166>
- C10. Agarwal, N.K. (2011)+. Evaluation of information services in the library: Areas identified by graduate students. In A. Katsirikou & C. Skiadas (Eds.) *New trends in qualitative and quantitative methods in libraries: Selected papers presented at the 2nd Qualitative and Quantitative Methods in Libraries, 2010* (pp. 77-88). Singapore: World Scientific Publishing. [https://doi.org/10.1142/9789814350303\\_0011](https://doi.org/10.1142/9789814350303_0011)
- C11. Agarwal, N.K. (2011)+. Ram's search for Sita in the Ramayana: Information seeking in an ancient Indian epic. In *Research Frontiers in the Study of Information & Religion: Proceedings of the First Annual Conference on Information and Religion, Kent, OH, May 20* (pp. 1-22).
- C12. Agarwal, N.K. (2011). Information source and its relationship with the context of information seeking behavior. In *Proceedings of iConference 2011, Seattle, WA, Feb 8-11* (pp. 48-55). New York, NY: ACM. <https://doi.org/10.1145/1940761.1940768>

- C13. Poo, D.C.C., Lek, H.H. & Agarwal, N.K. (2010). Collaborative learning in a knowledge community. *International Conference on Computer Science Education: Innovation & Technology, Phuket, Thailand, Dec 6-7* (5 pages).
- C14. Agarwal, N.K., Xu, Y.(C.) & Poo, D.C.C. (2009). Delineating the boundary of 'context' in information behavior: Towards a contextual identity framework. *Proceedings of the ASIS&T 2009 Annual Meeting, Vancouver, B.C., Canada, Nov 6-11*, 46(1), 1-29.  
<https://doi.org/10.1002/meet.2009.1450460252>
- C15. Lek, H.H., Poo, D.C.C. & Agarwal, N.K. (2009). Knowledge community (K-Comm): Towards a digital ecosystem with collective intelligence. *Third IEEE International Conference on Digital EcoSystems and Technologies, Istanbul, Turkey, Jun 1-3* (pp. 211-216). <https://doi.org/10.1109/DEST.2009.5276690>
- C16. Agarwal, N.K., Poo, D.C.C. & Tan, K.H. (2007). Impediments to sharing knowledge outside the school: Lessons learnt from the development of a taxonomic e-learning portal. In *Proceedings of the International Conference on Information Systems, Montreal, Canada, Dec 9-12* (pp. 1-16). Paper 81. <https://aisel.aisnet.org/icis2007/81/>
- C17. Agarwal, N.K., Wang, Z., Xu, Y. (C.) & Poo, D.C.C. (2007). Factors affecting 3G adoption: An empirical study. In *Proceedings of the 11th Pacific Asia Conference on Information Systems, Auckland, New Zealand, Jul 3-6* (pp. 256-270). Paper 3.  
<http://aisel.aisnet.org/pacis2007/3>
- C18. Agarwal, N.K., Poo, D.C.C. & Leo, D.M.T. (2007). Developing buddy: Towards greater dependability & maintainability in meta-search. In M. Khosrow-Pour (Ed.) *Proceedings of the Information Resources Management Association Conference, Vancouver, B.C., Canada, May 19-23* (pp. 458-462). Hershey, PA: IGI Global.
- C19. Agarwal, N.K., Poo, D.C.C. & Teo, K.Y. (2006). Component-based development of MILLS: A case study in the development of an inter-library loan software system. In P. Jalote (Ed.) *Proceedings of the 13th Asia Pacific Software Engineering Conference, Bangalore, India, Dec 6-8* (pp. 37-44). Los Alamitos: IEEE Computer Society.  
<https://doi.org/10.1109/APSEC.2006.28>
- C20. Agarwal, N.K. & Poo, D.C.C. (2006). Making sense of an electronic document: Visualization strategies for concept presentation. In *Proceedings of the 10<sup>th</sup> IEEE International Enterprise Distributed Object Computing Conference Workshops, Hong Kong, Oct 16-20* (pp. 56-59). Los Alamitos: IEEE Computer Society.  
<https://doi.org/10.1109/EDOCW.2006.45>
- C21. Agarwal, N.K. & Poo, D.C.C. (2006). Information searcher-provider fit through information presentation & visualization techniques. In V.P. Guerrero-Bote (Ed.) *International Conference on Multidisciplinary Information Sciences & Technologies*,

Merida, Spain, Oct 25-28 (pp. 69-73). Merida: Open Institute of Knowledge (Instituto Abierto del Conocimiento).

C22. Agarwal, N.K., Poo, D.C.C. & Goh, J.M. (2005). Managing quality of information retrieval for effective knowledge management. In *Proceedings of the 3rd World Conference for Software Quality, Munich, Germany, Sep 26-30* (pp. 205-214). I.

C23. Agarwal, N.K., Gupta, A.K., Bin, W. & Barbosa, L.O. (1999). Scaleable delivery mechanism for VBR MPEG-2 video streams over the Internet. In *Proceedings of the IEEE Pacific RIM Conf. on Communications, Computers & Signal Processing, Victoria, B.C., Canada, Aug 23-25* (pp. 284-287). <https://doi.org/10.1109/PACRIM.1999.799532>

C24. Shaw, V., Wahab, A., Agarwal, N.K. & Chan, G. (1998). Adaptive traffic management model for Internet/electronic commerce. In *Proceedings of the 17<sup>th</sup> IEEE International Conference on Consumer Electronics, Los Angeles, CA, Jun 2-4* (pp. 24-25).

C25. Shaw, V.M., Wahab, A., Sung, S. & Agarwal, N.K. (1998). An intelligent web browser for Internet/electronic commerce. In *Proceedings of the 17<sup>th</sup> IEEE International Conference on Consumer Electronics, Los Angeles, CA, Jun 2-4* (pp. 80-81). Digest of Technical Papers.

+ refereeing based on abstract / extended abstract

### Refereed Book

B1. Agarwal, N.K. (2018). *Exploring Context in Information Behavior: Seeker, situation, surroundings, and shared identities*. In G. Marchionini (Series Editor) *Synthesis Lectures on Information Concepts, Retrieval, and Services*. San Rafael, CA: Morgan & Claypool Publishers, 9(7), i-163. <https://doi.org/10.2200/s00807ed1v01y201710icr061>

### Book under contract

B2. Singh, R. & Agarwal, N.K. (in press 2021; available for preorder). *You know the glory, not the story: 25 Journeys towards Ikigai*. World Scientific Publishing. <https://doi.org/10.1142/12103>  
[Agarwal, N.K. & Singh, R. (South Asia version). *From Engineering to Ikigai: 25 Journeys towards Purpose*. 16 leaves - Newgen Knowledge Works.]

### Edited Conference Proceedings

B3. Erdelez, S. & Agarwal, N.K. (Eds.) (2017). *Proceedings of the 80<sup>th</sup> Annual Meeting of the Association for Information Science and Technology*, Hoboken, NJ: Wiley, 54(1), i-xviii, 1-858. <https://doi.org/10.1002/pr2.2017.14505401188>

## Refereed Book Chapters

- B4. Agarwal, N.K. (2014). Use of touch devices by toddlers and preschoolers: Observations and findings from a single-case study. In Bilal, D. and Beheshti, J. (Eds.) *New Directions in Children and Adolescents' Information Behavior Research* (pp. 3-38), Library and Information Science, 10, Emerald Group publishing Limited.  
<https://doi.org/10.1108/S1876-056220140000010045>
- B5. Agarwal, N.K. & Poo, D.C.C. (2007). Collaborating to search effectively in different searcher modes through cues & specialty search. In D.H. Goh & S. Foo (Eds.) *Social Information Retrieval Systems: Emerging Technologies & Applications for Searching the Web Effectively* (pp. 1-30), Idea Group Inc. <https://doi.org/10.4018/978-1-59904-543-6.ch001>

## Refereed Short Papers & Posters

- S1. Agarwal, N.K. & Alsaeedi, F.\* (2020). Understanding and fighting disinformation and fake news: Towards an information behavior framework. In Proceedings of *the 83rd Annual Meeting of the Association for Information Science & Technology (ASIS&T AM 2020)*, October 23-28, 2020, 57, e327. <https://doi.org/10.1002/pr2.327>
- S2. Erdelez, S., Agarwal, N.K., & Jahnke, I. (2019). Serendipity and critical thinking: Fighting disinformation in a socio-technical society. *ASIS&T SIG Social Informatics Research Symposium, 82nd Annual Meeting of the Association for Information Science & Technology, Melbourne, Australia, October 19, 2019.*
- S3. Agarwal, N.K. & Lu, W.\* (2019). Towards effective use and balance: Investigating pros and cons of smartphone use in an interview study. *82nd Annual Meeting of the Association for Information Science & Technology, Melbourne, Australia, Oct 19-23, 2019.* <https://doi.org/10.1002/pr2.100>
- S4. Islam, M.A. & Agarwal, N.K. (2019). How is Knowledge Management represented in Library and Information Science research? *82nd Annual Meeting of the Association for Information Science & Technology, Melbourne, Australia, Oct 19-23, 2019.* <https://doi.org/10.1002/pr2.129>
- S5. Agarwal, N.K. (2018). What do we mean when we talk about Context? *Proceedings of the First Workshop on Context in Analytics. 34th IEEE International Conference on Data Engineering.* Paris, France, April 16-19, 2018, 1-4.  
<https://doi.org/10.1109/ICDEW.2018.00012>
- S6. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). How does Knowledge Management affect Service Innovation in Academic Libraries?: A survey study. *Proceedings of the Association for Information Science and Technology Annual Meeting*, St. Louis, MO, Nov 6-10, 2015, 52(1), 1-4. <https://doi.org/10.1002/pr2.2015.145052010078>



- S7. Agarwal, N.K., Xu, Y.(C.), Lawrence, H.\* & Agarwal, A. (2012). Effect of institutional factors on source and channel use by medical residents. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4. <https://doi.org/10.1002/meet.14504901364>
- S8. Agarwal, N.K. (2012). Happiness: Exploring relationship with information and place in information science research and education. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4. <https://doi.org/10.1002/meet.14504901363>
- S9. Benoit, G. & Agarwal, N. (2012) All-visual retrieval: How people search and respond to an affect-driven visual information retrieval system. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4. <https://doi.org/10.1002/meet.14504901380>
- S10. Turcios, M.\*, Agarwal, N.K. & Watkins, L. (2012). Library & information science literature: How much of it is research? *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4. <https://doi.org/10.1002/meet.14504901320>

\* publication with student

### Refereed Abstracts

- S11. Agarwal, N.K. (2021, accepted). Teaching online: Instructional design and practical strategies for remote education. *Annual Conference of the New England chapter of the Association for Information Science and Technology (NEASIS&T), March 5, 2021*.
- S12. Agarwal, N.K. (2013). Information literacy of LIS students: Gathering and synthesizing sources for a literature review. In A. Katsirikou (Ed.) *QQML 2013 Book of Abstracts: Qualitative and Quantitative Methods in Libraries International Conference, Rome, Italy, Jun 4-7, Special Session on Information Literacy in the curriculum across Disciplines* (pp. 136-137).
- S13. Agarwal, N.K. (2010). From traditional to futuristic libraries: Will we go a full circle and want to be traditional again? In A. Katsirikou (Ed.) *Book of Abstracts: Qualitative and Quantitative Methods in Libraries QQML2010 International Conference, Chania, Crete, Greece, May 25-28* (pp.32-33).

### Refereed Panels

- P1. Agarwal, N. K., Oh, K.-E., Williams, R., Freeburg, D., Rosenbaum, H., & Kwasnik, B. (2020). Standing Out in the Academic LIS Job Market: An Interactive Panel not just for Doctoral Students. *Proceedings of the 83rd Annual Meeting of the Association for*

*Information Science & Technology (ASIS&T AM 2020), October 23-28, 2020, 57(1), e286. <https://doi.org/10.1002/pra2.286>*

- P2. Buchanan, S. A., Sauer, S., Quan-Haase, A., Agarwal, N. K., & Erdelez, S. (2020). Amplifying Chance for Positive Action and Serendipity by Design. *Proceedings of the 83rd Annual Meeting of the Association for Information Science & Technology, Oct 23-28, 2020, 57(1), e288. <https://doi.org/10.1002/pra2.288>*
- P3. Pollock, D., Williams, R., Dumas, C., Agarwal, N. K., & Erdelez, S. (2019). Teaching technology in library and information science: Preparing students with diverse needs for the challenges of an interconnected world. *Proceedings of the Association for Information Science and Technology, Melbourne, Australia, Oct 19-23, 2019, 56(1), 565-568. <https://doi.org/10.1002/pra2.91>*
- P4. Agarwal, N.K. & Islam, M.A. (2019). Mobilizing International ASIS&T Chapters. International Incubator Session, *82nd Annual Meeting of the Association for Information Science & Technology, Melbourne, Australia, Oct 19-23, 2019.*
- P5. Moderator/Panelist in Hartnett, L., Singh, R., & Zamir, H. (2017). Navigating the next step: An interactive panel for doctoral students. *Proceedings of the Association for Information Science and Technology, Washington, D.C., Oct 27-Nov 1, 2017, 54(1), 559-561. <https://doi.org/10.1002/pra2.2017.14505401072>*
- P6. Erdelez, S., Heinström, J., Makri, S., Björneborn, L., Beheshti, J., Toms, E., & Agarwal, N. K. (2016). Research perspectives on serendipity and information encountering. *Proceedings of the Association for Information Science and Technology, 53(1), 1-5. <https://doi.org/10.1002/pra2.2016.14505301011>*
- P7. Koh, K., Oh, K. E., Agarwal, N. K., & Belkin, N. J. (2015). Information seeking and beyond: Impacts of studying different forms of information behavior. *Proceedings of the Association for Information Science and Technology, 52(1), 1-5. <https://doi.org/10.1002/pra2.2015.14505201009>*
- P8. Moderator/Panelist in Singh, R. & Miller, K. (2015). Standing out in the academic LIS job market: An interactive panel for doctoral students. *Proceedings of the Association for Information Science and Technology, St. Louis, MO, Nov 6-10, 2015, 52(1), 1-4. <https://doi.org/10.1002/pra2.2015.14505201005>*
- P9. Moderator/Panelist in Miller, K. & Christopherson, L. (2013). Preparing for the academic job market: An interactive panel for doctoral students. *Proceedings of the Association for Information Science and Technology, Montreal, Canada, Nov 1-6, 2013, 50(1), 1-4. <https://doi.org/10.1002/meet.14505001008>*
- P10. Miller, K., & Agarwal, N. K. (2012). Preparing for the academic job market: An interactive panel for doctoral students. *Proceedings of the American Society for*

*Information Science and Technology, Baltimore, MD, Oct 26-30, 2012, 49(1), 1-4.*  
<https://doi.org/10.1002/meet.14504901038>

- P11. Panelist in Sugimoto, C. & Christopherson, L. (2011). Preparing for the academic job market: An interactive panel for doctoral students. *Proceedings of the Association for Information Science and Technology, New Orleans, LA, Oct 9-13, 2011, 48(1), 1-4.* <https://doi.org/10.1002/meet.2011.14504801168>

### Invited Panels

- P12. Seadle, M., Hirsh, S., & Agarwal, N.K. (2021). The Rise of Online Education: Impact of COVID-19 Pandemic on Teaching and Learning. iFederation Special Panel with leadership of iSchools, ALISE & ASIS&T. *iConference 2021, Mar 30, 2021.* (upcoming)
- P13. Panelist in Scholarship: Information vs Knowledge. *62<sup>nd</sup> Annual Meeting of the American Academy of the History of Dentistry, Boston, MA, Oct 18, 2013*
- P14. Presenter/Discussant in Serendipity and its relationship with the Contextual elements in Information Behavior. *SCORE: Serendipity, Chance and Opportunity in Information Discovery, Montreal, Canada, Apr 28-May 1, 2012.*
- P15. Discussant in Conceptual space of serendipity in information behavior. *International Workshop on Opportunistic Discovery of Information, Columbia, MO, Oct 21-22, 2010.*

### Other Panels

- P16. Discussant in Forecasting the Next 10 Years in Information Behavior Research: A Fish Bowl Dialogue. *Annual Meeting of the Association for Information Science & Technology, Vancouver, Canada, Nov 6-11, 2009.*

### Refereed Presentations (full-papers submitted)

- P1. Agarwal, N.K. (2009). Use of technology to assert identity: Towards a theory of expanding circles of identity. *10<sup>th</sup> APRU Doctoral Students Conference, Kyoto, Japan, Jul 6-10* (13 pages).
- P2. Agarwal, N.K. (2008). Information-seeking behavior based on an integrated framework of information seeking & information retrieval. *9<sup>th</sup> APRU Doctoral Students Conference, Vladivostok, Russia, Jul 14-18.*
- P3. Agarwal, N.K. (2006). Effective information management through an information searcher-provider fit framework. *7<sup>th</sup> APRU Doctoral Students Conference, Singapore, Jul 17-21.*

## Dissertation

- D1. Agarwal, N.K. (2009). *Information Seeking Behavior and Context: Theoretical Frameworks and an Empirical Study of Source Use* (Doctoral dissertation). Retrieved from ScholarBank@NUS (Open Ph.D Theses 6523)  
<http://www.scholarbank.nus.edu.sg/handle/10635/16864>  
\* with student

## Other Professional Publications

- N1. Agarwal, N. (2014, Jun/Jul). Strengthening ASIS&T's chapters by enhancing communication between Chapters and with SIGs. *Bulletin of the Association for Information Science & Technology, Special Issue on International Information Issues*, 40(5), 17-22.
- N2. Agarwal, N. (2013, Feb/Mar). James Cretsos leadership award: What ASIS&T means to me. *Bulletin of the Association for Information Science & Technology*, 39(3), 19-23.

## Published Poems

- N3. Agarwal, N.K. (2019). A cog in the wheel of time. In Various authors. *The Book of 500 Best Poems: An Anthology* (pp. 367-370). Chennai, India: Swipe Pages.
- N4. Agarwal, N.K. (2019). In every person, there is Rām (Hindi). In Various authors. *The Book of 500 Best Poems: An Anthology* (pp. 371-372). Chennai, India: Swipe Pages.
- N5. Agarwal, N.K. (2019). My mind and I. In Various authors. *Poems inside you 2: An Anthology*, (pp. 130-135). Chennai, India: Swipe Pages.
- N6. Agarwal, N.K. (2019). Perspective. In Various authors. *Poems inside you 2: An Anthology* (p. 136). Chennai, India: Swipe Pages.
- N7. Agarwal, N.K. (2019). Who is great? In Various authors. *Poems inside you 2: An Anthology* (pp. 137-140). Chennai, India: Swipe Pages.
- N8. Agarwal, N.K. (2019). Where contradictions converge. In Various authors. *Poems inside you 2: An Anthology* (pp. 141-143). Chennai, India: Swipe Pages.

## Other Popular Publications

- N9. Agarwal, N.K. (Dec 2020). A Good Samaritan to countless. *Gyanalogy*.  
<https://gyanalogy.com/covid19-in-sikkim-a-heartfelt-eulogy/>
- N10. Agarwal, N. (Apr 2016). #MyStory Naresh Agarwal: The journey so far... *Talk Sikkim*, Monthly news magazine, Sikkim, India, 1(1), 50-54. <https://bit.ly/3cq3Uz3>

- N11. Agarwal, N. (Oct 2012). How to help prevent suicides in Sikkim. *Talk Sikkim*, Monthly news magazine, Sikkim, India, 5(2), 52-53.
- N12. Agarwal, N. (Jul 2011). Never compare with those around you. Life Lessons, *Talk Sikkim*, 4(7), 49.
- N13. Agarwal, N. (Jun 2011). Deciding on a career? Look inwards first. Special Focus on Education, *Talk Sikkim*, 4(6), 28-29.
- N14. Agarwal, N. (May 2011). Expect only from yourself! Life Lessons, *Talk Sikkim*, 4(5), 58.
- N15. Agarwal, N. (Apr 2011). Be happy always, no matter what! Life Lessons, *Talk Sikkim*, 4(4), 44-45.

## **AWARDS AND HONORS**

### NorthEast Young Heroes Awards: Recognizing Greatness

One of five finalists for 'Global North East Indian' Award by LeadersConnect, EastMojo, YouthNet, and Royal Global School, Guwahati, 2020.

### Association for Information Science & Technology

SIG USE Best Information Behavior Conference Paper Award, 2020

Elected President-elect, 2020

James M. Cretsos Leadership Award, 2012

Special Interest Group of the Year (Education for Information Science), Chair, 2012

### Feature

#MyStory Naresh Agarwal: The journey so far... *Talk Sikkim*, 1(1), 50-54, Apr 2016.

Faculty Research: Naresh Agarwal, Simmons SLIS website, Apr 2013.

A Brilliant Mind, Profile – Naresh Agarwal, *Talk Sikkim*, 4(3), 42-45, Mar 2011.

### National University of Singapore

Selected to represent the university at the Doctoral Consortium, Pacific Asia Conference on Information Systems, Suzhou, China, Jul 3-4, 2008.

### Singapore Airlines / Neptune Orient Lines

100% Scholarship for Undergraduate Education in Singapore, 1995-1999

### Tashi Namgyal Academy, Gangtok, Sikkim, India

Valedictorian with new state/school record, 1995, 1993

Founder's Medal – Best All-round Student, 1995

Rani Langer Award, 1993

## CITATIONS AND BOOK REVIEWS

Publications cited 940 times (as per Google Scholar, February 11, 2021).

Fourie, I. (2019). Exploring Context in Information Behavior: Seeker, Situation, Surroundings, and Shared Identities. Naresh Agarwal. Synthesis Lectures on Information Concepts, Retrieval, and Services. San Rafael, CA: Morgan & Claypool, 2018. 200 pp. \$14.99 (e-book).(ISBN 9781681730820). *Journal of the Association for Information Science & Technology*, 70(3), 301-303. <https://doi.org/10.1002/asi.24102>

Maceviciute, E. (2018). Review of: Agarwal, Naresh Kumar. Exploring context in information behavior: seeker, situation, surroundings, and shared identities. Williston, VT: Morgan & Claypool Publishing, 2018. *Information Research*, 23(2), review no. R633. <http://www.informationr.net/ir/reviews/revs633.html>

## GRANTS AND FELLOWSHIPS

### Grant Proposals Funded

- |           |  |
|-----------|--|
| 2020      | COCIS Strategic Innovation Fund, Simmons University<br>'Creating an infrastructure for innovative research and collaboration: Information Science & Technology Lab', \$5,082.84  |
| 2020      | COCIS Strategic Innovation Fund, Simmons University<br>'Turns and Serendipity in Life Journeys of Information Scientists: A Biographical Research Project', \$2,000  |
| 2018      | President's Fund for Faculty Excellence, Simmons University<br>'Investigating the response to non-response behavior of smartphone users', \$10,000   |
| 2017      | Emily Hollowell Research Fund, Simmons College SLIS<br>'Investigating the information stopping behavior of smartphone users', \$2000   |
| 2015-2016 | Research Fund, Kuwait University (Project No. OI01/15)<br>'Determining your current state: Individual factors affecting Knowledge Management Readiness in Colleges and Universities' [with Laila Marouf], 3750 KD (approx. \$12,500) |
| 2012-2013 | Center for Excellence in Teaching, Simmons College<br>'2012-13 faculty seminar: Teaching well, saving time', \$1500  |
| 2012      | Emily Hollowell Research Fund, Simmons College SLIS  |

'User behavior differences comparing text- and image-driven retrieval systems' [with G. Benoit], \$600

2010 President's Fund for Faculty Excellence, Simmons College  
'A context-based investigation into the information seeking behavior and source use by medical residents', \$9000

### Travel Grants Funded

2009-2019 Faculty Development Fund, Simmons University  
ASIS&T Annual Meeting, Melbourne, Australia, Oct 19-23, 2019  
ASIS&T Annual Meeting, Vancouver, B.C., Canada, Nov 10-14, 2018  
First Workshop on Context in Analytics; International Conference on Data Engineering, Paris, France, Apr 16-19, 2018  
ASIS&T Annual Meeting, Copenhagen, Denmark, Oct 14-18, 2016  
ASIS&T History Preconference, Baltimore, MD, Oct 26-30, 2012  
iConference, Toronto, Canada, Feb 7-10, 2012  
ASIS&T Annual Meeting, New Orleans, LA, Oct 8-12, 2011  
iConference, Seattle, WA, Feb 8-11, 2011  
ASIS&T Annual Meeting, Vancouver, Canada, Nov 6-11, 2009

2013-2018 Association for Information Science & Technology  
Conference Co-Chair  
ASIS&T Annual Meeting, Washington, D.C., Oct 27-Nov 1, 2017  
Board Member  
ASIS&T Annual Meeting, Seattle, Washington, Oct 31-Nov 5, 2014  
ASIS&T Board Summer Retreat, Seattle, Washington, Jul 26-27, 2014  
ASIS&T Annual Meeting, Montreal, Canada, Nov 1-5, 2013

2012 Social Sciences & Humanities Research Council of Canada / McGill University,  
SCORE: Serendipity, Chance and Opportunity in Information  
Discovery Research, Montreal, Canada, Apr 28 – May 1, 2012.

2010 Mizzou Advantage, University of Missouri  
International Workshop on Opportunistic Discovery of Information,  
Columbia, MO, Oct 21-22, 2010

2006-2009 Faculty Research Grants, National University of Singapore  
ALISE Annual Conference, Denver, CO, Jan 20-23, 2009  
DSI Annual Meeting, Baltimore, MD, Nov 22-25, 2008  
ASIS&T Annual Meeting, Columbus, OH, Oct 24-29, 2008  
ICIS, Paris, France, Dec 14-17, 2008  
IEEE EDOCW, Hong Kong, Oct 16-20, 2006

2008 International Relations Office, National University of Singapore



APRU DSC, Vladivostok, Russia, Jul 14-18, 2008  
APRU DSC, Tokyo, Japan, Jul 30-Aug 3, 2007

2007-2008 School of Computing, National University of Singapore  
Doctoral Consortium, PACIS, Suzhou, China, Jul 3-7, 2008  
ICIS, Montreal, Canada, Dec 9-12, 2007  
HCII, Beijing, China, Jul 22-27, 2007  
PACIS, Auckland, New Zealand, Jul 3-6, 2007

### **Grant/Award Proposals Submitted**

- 2019 Ministry of Human Resource Development (MHRD) Scheme on Global Initiative on Academic Network (GIAN), India  
'Knowledge Management: Strategies and Implementation in Various Settings' (with P.M. Naushad Ali, Aligarh Muslim University, India and Shantanu Ganguly, The Energy and Resources Institute, India), requested \$12,000 [not funded].
- 2017 National Science Foundation, Sociology Program PD 98-1331 grant, 'Disconnectedness in a connected world: Information Avoidance Behavior of Smartphone users', requested \$327,679 [not funded]
- 2012 Institute of Museum and Library Services, Laura Bush 21<sup>st</sup> Century Librarian Early Career grant, 'Source and Channel Use by Medical Residents', requested \$224,204 + match \$21,130 [not funded]

### **KEYNOTE / INVITED SPEAKER / WEBINARS / WORKSHOPS**

#### **Keynote speaker**

- The many meanings of Context: Can we arrive at a shared understanding?  
[Keynote Speaker], Information Seeking in Context (ISIC): The Information Behaviour Conference, Pretoria, South Africa, Sep 28 – Oct 2, 2020.
- Fighting disinformation and fake news: The role of the library and beyond  
[Keynote Speaker], International Conference on Library and Information Science, Osaka, Japan, Jan 15-17, 2020.
- Disconnectedness in a connected world: Navigating between the physical and digital contexts  
[Keynote Speaker], International Conference on Library and Information Science, Sapporo, Japan, Jan 19-21, 2019.



## Invited speaker / Webinars / Interviews

Towards greater student success and engagement

[Invited Speaker], ASIS&T McGill Student Chapter Townhall, McGill University, Montreal, Canada, Feb 16, 2021 (upcoming)

From Pandemic to Infodemic: How to fight Disinformation and Fake News

[Guest speaker/Webinar; more than 100 participants from Pakistan, India, Malaysia, USA, Canada; covered in various newspapers including The Pakistan Observer and the The News], Sir Sadiq Muhammad Khan Library & Department of Library & Information Science, The Islamia University of Bahawalpur, Pakistan, Jan 20, 2021

Knowledge Management for Research Support in University Libraries

[Guest speaker/Webinar; more than 100 participants from Pakistan, India, Australia, Nigeria, US, Canada, and Mexico; covered in various newspapers – Daily – the Climax, Siadat, Sadae Pakistan, Wafa, Ilmiatnews, 92 News], Sir Sadiq Muhammad Khan Library & Department of Library & Information Science, The Islamia University of Bahawalpur, Pakistan, Jan 6, 2021

Talk on the Association for Information Science & Technology (ASIS&T) as President-elect International Conference on Knowledge Management (ICKM 2020), Dec 4, 2020

On being ASIS&T President-elect / Life Journey (interview by Mangar, N.)

[Facebook & YouTube premiere; 31.2K views; 1.8K likes; 57 shares], Sikkim Chronicle (news portal with 311K subscribers), Aug 25, 2020

[Facebook post by the Chief Minister of Sikkim, Aug 23, 2020, 986 likes; 151 comments; 71 shares]

[Featured in various newspapers and online portals – Aug 23, 2020: Sikkim Express; Aug 22, 2020: Eastmojo.com, Sikkim Chronicle, Sikkim Reporter; Aug 21, 2020: India New England News]

Knowledge Management and Innovation of Services in Academic and Research Libraries

[Webinar], SVKM's NMIMS (formerly, Narsee Monjee Institute of Management Studies), Mumbai, India, Jul 11, 2020

Disinformation Generation, Dissemination, and Use: COVID-19 and beyond

[Webinar; 214 attendees; covered in various newspapers – Chandigarh Tribune, Dainik Bhaskar, Hindustan Times, Dainik Savera, Ajit and web portals – indianewscalling.com, cityairnews.com], Department of Library and Information Science, Panjab University, Chandigarh, Jun 29, 2020

Calling Home: Living with the new reality of COVID-19 (with Wangdi, A., & Paljor, K.)

[Facebook & YouTube Live; viewed by 5,000 people], EastMojo.com (news portal covering the eight states of north-eastern India with 146K subscribers), May 15, 2020

Happiness and Mental/Physical Fitness (in Nepali; with Budhathoki, S.C.)  
[Facebook Live; viewed by 2,200 people], Voice of Sikkimese People (news portal with 170.6K subscribers), Apr 12, 2020.

Disinformation and Fake News: What It Is and How Can We Fight It? (Social Media in the Age of Misinformation, Part 3)  
[Webinar], SIG Social Media & South Asia Chapter, Association for Information Science & Technology, Apr 2, 2020

Exploring Context in Information Behavior: Seeker, Situation, Surroundings, and Shared Identities (Meet the Author Series)  
[Webinar], Association for Information Science & Technology, Mar 27, 2020

From idea to reality? How to go about implementing Knowledge Management  
[Featured Speaker], 1st International Conference on Information & Knowledge Management (i-IKM 2019). Dhaka, Bangladesh, Apr 26, 2019.

Information Behavior and Context: Based on my book 'Exploring Context in Information Behavior: Seeker, situation, surroundings, and shared identities'  
[Guest lecture]. Theory in Information Science doctoral course. University of Tennessee, Knoxville, Apr 1, 2019.

Understanding Context in Information Behavior: Does Context matter in Research Data Management?  
[Invited Speaker], Winter Conference of the New England Chapter of the Association for Information Science & Technology (ASIS&T), Worcester, MA, Jan 11, 2019.

Teaching Innovation in Information Science: Curriculum and Course Development  
[Guest Speaker], Curriculum Development Workshop (Excellence through Innovation: Re-envisioning Information Science through Curriculum in Bangladesh), Institute of Information Sciences, Noakhali Science and Technology University, Noakhali, Bangladesh, Dec 9, 2018.

Individual or organizational point of view: The relationship between Information Behavior and Knowledge Management  
[Invited Speaker], 2nd International Conference on Information Management and Libraries. Lahore, Pakistan, Oct 10-12, 2018.

Knowledge retention and transfer in libraries  
[Guest Speaker], Social Sciences and History Discussion Group Meeting, ALA Annual Conference, New Orleans, LA, Jun 24, 2018

What do we mean when we talk about Context? Key findings from my book 'Exploring Context in Information Behavior: Seeker, situation, surroundings, and shared identities'

[Invited Speaker], First Workshop on Context in Analytics. 34th IEEE International Conference on Data Engineering. Paris, France, Apr 16-19, 2018.

Q&A with ASIS&T 2017 Annual Meeting Co-Chairs  
[Speaker, with Erdelez, S.], ASIS&T, Oct 16, 2017

Career and life skills  
[Address to 130 twelfth grade students], Tashi Namgyal Academy, Gangtok, Sikkim, India, Jun 14, 2017

Virtual Meeting of Regional and Student Chapter Leaders  
[Webinar], Association for Information Science & Technology, Jul 17; Feb 25, 2014

Happiness – relationship with Information, theoretical model, learning outcome  
[Assembly address; Workshop], Padma Odzer Choeling School, Gangtok, Sikkim, India, Nov 22, 2014  
[Webinar], ASIS&T SIG ED, Sep 10, 2013  
[Invited speaker], Beta Phi Mu Annual Meeting, Boston, MA, Apr 8, 2013  
[Webinar], Library 2.011 worldwide virtual conference, Nov 2-4, 2011

Doctoral Students Network  
[Plenary], APRU Doctoral Students Conference, Vladivostok, Russia, Jul 17, 2008  
[Plenary], APRU Doctoral Students Conference, Tokyo, Japan, Aug 1, 2007

### **Workshops conducted**

How to build a website  
[Workshop], North Bennet Street School, Boston, MA, Mar 28, 2013

Doctoral Student Boot Camp: Preparing for Successful Entry to the Job Market  
[Workshop], ASIS&T Annual Meeting, Baltimore, MA, Oct 26, 2012

Making a Contribution: Process vs. static theories, Concepts, the building blocks of Theory  
[Workshop Co-Chair], iConference 2012, Toronto, Canada, Feb 7, 2012

### **Selected Campus/Departmental Talks**

Roundtable with Associate Professors [Invited by President Lynn Wooten to co-lead],  
December 16, 2020

Information Behavior and Knowledge Management (lightning talk on my research area),  
COCIS Faculty Retreat, Aug 29, 2019

5th Annual Summer Teaching Institute (Simmons Center for Excellence in Teaching and Harvard Medical School's Office of Postdoctoral Fellows) [Faculty Presenter / Discussion Facilitator], Aug 5-8, 2019

#### Research Colloquium Lunchtime Lecture

Embracing diversity through oneness and love: the poems and writings of Kabir [Speaker], Nov 10, 2016

How can professional associations continue to stay relevant? Knowledge Management to the rescue [Speaker], Oct 6, 2016

Life Lessons: Impermanence and the Power of Now [Speaker], Sep 30, 2015

Use of touch devices by toddlers or preschoolers? Observations and Findings from a single-case study [Speaker], Mar 17, 2015

Implementing Knowledge Management in Colleges and Universities [Speaker], Apr 8, 2014

Making sense of Sense-Making: tracing the history and development of Dervin's Sense-Making methodology [Speaker], Oct 18, 2012

Verifying survey items for Construct Validity: A two-stage Sorting Procedure for Questionnaire Design in Information Behavior Research [Speaker], Oct 6, 2011

Issues in Open Access [Panelist], Oct 18, 2010

Information Visualization and Visual Information Management [Panelist], Feb 23, 2010

Delineating the boundary of 'Context' in Information Behavior: Towards a Contextual Identity Framework [Speaker], Oct 15, 2009

Hosting synchronous sessions using GoToMeeting in an online course [Speaker], Enhanced Teaching with Technology Day, Nov 18, 2013

Experiences at the ASIS&T Annual Meeting [Panelist], Student Chapter, Nov 15, 2012

How to be ~~different~~ similar? [Speaker] GSLIS Talks: Ideas Worth Spreading, TED-style talk, LISSA end-of-semester party, Apr 27, 2012.

Succeeding in poster presentations in conferences [Panelist], Apr 15, 2011

## **SCHOOL/DEPARTMENTAL SERVICE – SLIS**

Director, Information Science & Technology Concentration, 2019 –

Member, SLIS Academic Leadership Team, 2019 -

### Promotion & Tenure sub-committees

First-year review committee for faculty review, Chair, 2020-2021

Mid-point review committee for faculty review, Member, 2020-2021

Tenure committee for faculty member coming up for tenure, Chair, 2019 – 2020

First-year review committee for faculty review, Member, 2019 – 2020

First-year review committee for faculty review, Member, 2015-2016

Member, SLIS COVID-preparedness Task Force, 2020

Member, Allen Smith Symposium Organizing Team, 2020-2021

Periodic Developmental Multi-Year Review (PDMYR) committee for tenured faculty member, Chair, 2017-2018

Panel on Adjunct Review and Recommendation (PARR), Chair 2014-2015, Member 2015-2016, 2013-2014

Mentor to faculty member, 2018 –

### SLIS Doctoral Committee

Member 2018 -

### Doctoral Advising

Doctoral Dissertation Committee Chair

Zhan Hu 2020 -

Bedour Alshakhs 2018–2019 (defended Dec 2018)

Doctoral Dissertation Committee Member

Farraaj Alsaeedi 2020 –

Watinee Sae-Lim 2017 – (proposal Apr 2018)

Reham Alshaheen 2016–2017 (defended Oct 2018; proposal May 2017)

Peishan Bartley 2012–2017 (defended Jun 2017)

Doctoral Comprehensive Exams Committee Chair

Zhan Hu 2020

Doctoral Comprehensive Exams Committee Member

Farraaj Alsaeedi 2019

Doctoral Adviser

Chris Kaufmann 2020 –

Zhan Hu 2016 – 2020

Self-Study Chapter Committee for Accreditation visit by American Library Association's Committee on Accreditation

Standard V: Administration, Finances, and Resources Committee, 2016-2017

Human Information Behavior Research Group

Member, 2016 –

Curriculum

Led the faculty initiative to unfreeze the Information Science and Technology (IST) Concentration, 2019 (approval voted by faculty)

Member, Ad Hoc Technology Committee, 2017-2018

Member, Curriculum Committee, 2016-2018, 2010-2012

Member, Committee on Curriculum meeting reconfiguration, 2010

Member, Technology faculty ad hoc group, 2010–2014

Member, Users & Information Design area, 2010

Program Faculty, Information Science and Technology (IS&T) Concentration (led IS&T Online), 2014–2017

Member, Online Advisory Committee (formerly, Online Education Committee), 2014–2016

Working with Simmons Online in developing courses with online best practices (including team-taught online courses), 2014 –

Program Faculty, Computer Science undergraduate program, 2014–2016

Co-Chair, Technology Core Implementation Committee, 2013–2014

Technology Advisory Committee, Member, 2012-2013

Faculty Search Committee

Cultural Heritage Informatics position, 2015-2016

Technology and Organization position, 2013

Information Design and Technology position, 2011-2012

Faculty Policy Manual Implementation Guidelines Working Group, Member 2010-2011

Outcomes and Assessment Committee, 2009-2010

Others

Member, Planning Committee, International Open Access Week, 2010

## **SERVICE TO UNIVERSITY – SIMMONS**

Simmons Faculty Senate, Senator representing the College of Organizational, Computational, and Information Sciences (COCIS), 2018 –

Simmons Online Strategy Steering Committee, Member, 2020 -

Academic Technology Committee, Member, 2017-2020, 2012-2016, 2010-2011  
Faculty Representative, TurnItIn Core Team, 2013-2014  
Member, Moodlerooms sub-committee, 2011

Faculty of Color Meeting, Member, 2016 -

Hearing Committee, Member, 2015-2016

Health Informatics Task Force, Member, 2009-2013  
Health Informatics Certificate Program, School of Nursing, approved, 2012

Others

Marshal, Graduate Commencement Ceremony, 2019, 2018, 2016, 2015

## **SERVICE TO PROFESSION**

### **Association for Information Science & Technology (ASIS&T)**

Elected President-elect, 2020

Member, Board of Directors, 2020-2023

Member, Executive Committee, 2020-2023

Member, Budget & Finance Committee, 2020-2023

Board Liaison to the Publications Committee, 2020-2021

Chair-elect, SIG KM, 2019-2020

Secretary/Treasurer, SIG KM, 2018-2019

Adviser, South Asia Chapter, 2018 -

Member, Jury, Best Poster Award, ASIS&T Annual Meeting, 2020

Member, Professional Development Committee, 2019

Member, Membership Committee, 2017-2018, 2014-2015

Mentor for New Leader Awardee, 2017-2018 [spearheaded effort to start the South Asia Chapter of ASIS&T]

Member, Jury, Clarivate Analytics Doctoral Dissertation Proposal Award, 2018

Member, Jury, SIG USE Elfreda Chatman Research Award & Innovation Award, 2018, 2017

Chair, Membership Committee, 2015-2017

Chair, Jury, Watson Davis Award, 2016, 2017

Member, Nominations Committee, 2014-2015

Member, ASIS&T Strategic Planning Group, 2014-2015

Member, Social Media Advisory Group, 2014-2015

Member, Jury, James M. Cretsos Leadership Award, 2015

Board of Directors, Member, 2012 – 2014  
Nominee, Director at Large, 2016

Chapter Assembly, Director 2013 – 2014; Deputy Director 2012-2013  
Chair, Jury, Regional Chapter of the Year Award, 2014, 2013  
Ex-officio member, Awards & Honors committee, 2013–2014  
Ex-officio member, Leadership committee, 2013–2014  
Ex-officio member, Membership committee, 2013–2014  
Member, Jury, New Leaders Award, 2013

Special Interest Groups, 2009-2013

Education for Information Science, Past Chair 2012-2013, Chair 2011-2012,  
Chair-elect 2010-2011, Treasurer 2010

Health, Past Chair 2011-2012, Chair 2010-2011, Chair-elect 2009-2010

Social Informatics, Vice Chair 2009-2010

Student Chapter Representative to Chapter Assembly, 2010-2012; Alternate  
Representative 2009-2010

Organizer, Student Reception, 2012, 2011

Jury, Student Chapter of the Year Award, Chair 2012, Liaison 2011, Member  
2010

Ex-officio member, Membership committee, 2010-2012

Simmons Student Chapter, Co-faculty Advisor, 2009-2010

## Conference Chair

Chair, Track - Covid-19 pandemic and library services

National Institute of Library and Information Sciences (NILIS) Research  
Symposium, University of Colombo, Colombo, Sri Lanka, January 23, 2021

Chair, Track - Knowledge Management in Organizations and Society

International Conference on Knowledge Management, Durham, NC,  
December 3-5, 2020

Co-Chair, Posters

ASIS&T Annual Meeting, Pittsburgh, PA, Oct 23-28, 2020

Conference Chair

International Conference on Library and Information Science, Osaka, Japan,  
January 15-17, 2020

Conference Co-Chair

International Conference on Library and Information Science, Sapporo,  
Japan, January 19-21, 2019

Co-Chair, Panels/Workshops/Visual Presentations



ASIS&T Regional Conference, Cambodia, January 3-4, 2019, 2018-2019  
Attended Asia Pacific Chapter meetings to assist in conference planning  
Conference Co-Chair  
ASIS&T Annual Meeting, Washington, DC (Crystal City, VA), Oct 27-Nov 1,  
2017 [Yearlong effort with over 250 hours of work]

### **External Evaluator for Tenure**

University of Michigan Medical School (Department of Learning Health Sciences),  
2020  
University of South Carolina (School of Library and Information Science), 2019  
McGill University (School of Information Studies), Canada, 2018  
Pratt Institute (School of Information), 2016

### **External Examiner for Ph.D.**

Pondicherry University (Department of Library and Information Science), India,  
2021 (upcoming)  
Nanyang Technological University (Wee Kim Wee School of Communication and  
Information), Singapore, 2020  
University of Hong Kong (Faculty of Education), Hong Kong, 2019  
Bharathiar University (Research and Development Centre), India, 2019  
University of the Punjab (Dept. of Information Management), Pakistan, 2019, 2017  
McGill University (School of Information Studies), Canada, 2015  
Syracuse University (School of Information Studies), 2015

### **Other**

Boston Medical Library – Harvard Countway Library of Medicine, Member, Working  
Group, Outreach services of the Library of the Future, 2013-2014

New England College of Optometry / New England Eye Institute, Member, Working  
Group, Technology in Educational / Electronic Health Records, 2009-2010

Association of Pacific-Rim Universities Doctoral Students Network, Advisor 2009-  
2010, Chair 2007-2009, Executive Committee Member 2006-2007

National University of Singapore  
Graduate Students Society, Director, Academic, Research and Cultural Affairs,  
2006-2007

Information Management Lab, In-charge, 2005-2009

Nanyang Technological University, Singapore  
Debating Society, President, 1998-1999

Tashi Namgyal Academy, Gangtok, Sikkim, India, School Captain, 1994

All Sikkim Students' Association, Gangtok, Sikkim, India, Vice President, 1994

## **SERVICE TO COMMUNITY**

Project Oneness World, [www.projectonenessworld.com](http://www.projectonenessworld.com)

Launched a project to gather human stories through interviews to inspire other human stories, and to connect people with the knowledge of people and resources to help achieve their life goals, 2018 -

## **MEMBERSHIP IN EDITORIAL BOARD / PROGRAM COMMITTEE**

Co-Editor

(with Kathleen Campana) Special Issue on 'Learning in low-tech, information-rich environments', Information and Learning Sciences, 2019

(with Sanda Erdelez) Proceedings of the 80<sup>th</sup> Annual Meeting of the Association for Information Science & Technology, 2017

Editorial Board

Current

WikiJournal of Humanities, 2019 -

Journal of Information and Knowledge Management, 2017 -

International Journal of Knowledge Content Development & Technology, 2013 -

Journal of Knowledge & Communication Management, 2013 -

Past

International Journal of Information Services and Technology, 2014 -

International Journal of Information Research, 2011 -

Article Editor

SAGE Open, 2019

Associate Editor

Open Access Directory, 2014 -

Program Committee

ASIS&T Annual Meeting

Reviewer, Pittsburgh, PA, Oct 23-28 2020

Reviewer, Melbourne, Australia, Oct 19-23, 2019

Reviewer, Vancouver, BC, Canada, Nov 9-14, 2018

Conference Co-Chair, Washington, DC (Crystal City, VA), Oct 27 - Nov 1, 2017

Reviewer, Copenhagen, Denmark, Oct 14-18, 2016  
Metareviewer, St. Louis, MO, Nov 6-10, 2015  
Information Retrieval, Session Chair/Metareviewer, Seattle, WA, Nov 3, 2014.  
Information Use & Analysis track, Montreal, Canada, Nov 1-6, 2013  
Interaction track, Baltimore, MD, Oct 26-30, 2012  
Information Behavior track, New Orleans, LA, Oct 9-13, 2011

ASIS&T Regional Conference, Cambodia, January 3-4, 2019  
Co-Chair, Panels/Workshops/Visual Presentations, 2018-2019

National Institute of Library and Information Sciences Research Symposium,  
Colombo, Sri Lanka, January 23, 2021  
Session Chair / Member, Program Committee, NILIS 2021

International Council on Knowledge Management (ICKM)  
Track Chair, KM in Organizations and Society, ICKM 2020  
Session Chair, ICKM 2020, Dec 3-4, 2020  
Member, Program Committee, ICKM 2020  
Member, International Advisory Board, ICKM 2018, 2019, 2020

2<sup>nd</sup> International Conference on Information Management & Libraries, Lahore,  
Pakistan, October 10-12, 2018  
Member, International Steering Committee

iConference, Philadelphia, PA, Mar 20-23, 2016

FTRA International Conference on Information Technology Convergence and  
Services, Gwangju, Korea, Sep 6-8, 2012

## **REVIEWING**

### Journals

Aslib Journal of Information Management, 2019  
Computers in Human Behavior, 2019  
VINE: The journal of information and knowledge management systems, 2018, 2014-  
2016  
International Journal of Knowledge Content Development & Technology, 2013-2016  
Preservation, Digital Technology & Culture, 2014  
Education for Information, 2014  
Journal of the Association for Information Science & Technology, 2011-2013, 2020  
Library and Information Science Research, 2012  
Information & Management, 2006-2012  
Journal of E-Commerce Research, 2010  
European Journal of Information Systems, 2007

## Conference Papers

ASIS&T Annual Meeting, 2011-2019, ongoing  
International Conference on Information Systems, 2006-2009; 2015  
FTRA ITCS Conference, 2012  
Americas Conference on Information Systems, 2007  
HCI International Conference, 2006

## Book

Bridgepoint Education, 2014, 2020  
von Winckelmann, S., & Garcia, J. (2022). *Information literacy in the digital age* (2nd Ed.). Candler, AZ: Zovio Inc. [acknowledged in book]  
Idea Group Inc., 2006

## Research Grants

Croatian Science Foundation (HRZZ), 2015

## **LANGUAGES**

Learning Sanskrit (intermediate; passed 'Pravesha' – Level 1 exam conducted by Samskrita Bharati, USA) and French (beginner)  
Fluent in spoken/written English, Hindi, Nepali, Marwari/Rajasthani; learnt little of Tamil, Bengali, & Mandarin

## **OTHER ACCOMPLISHMENTS**

Painter/Artist, Fine Arts (watercolor, oil, others – awards, exhibitions, book covers), 1983 –  
Music – Learning Hindustani Classical singing (with public performances), 2018 -  
Sculptor, 2007-2008  
Model/Actor, Singapore Television, 2004-2007  
Debater, 1996-1999

## **PROFESSIONAL MEMBERSHIPS / AFFILIATIONS**

Association for Information Science & Technology, Member, 2008 –  
Serendipity Society, Member, 2016 -  
Society for the Scientific Study of Religion, Member, 2013-2014  
Association for Library and Information Science Education, Member, 2008-2009  
Association for Information Systems, Member, 2007-2009  
Decision Sciences Institute, Member, 2008-2009