

Health Care Administration Faculty and Staff

John M. Lowe, III, Ph.D.,

Program Director, Associate Professor of Health Care Administration

B.S., Duke University; M.S., Ohio State University; Ph.D., University of Illinois/Chicago

Dr. Lowe teaches operations management, and quantitative analysis, quality and epidemiology and health information in the HCA curriculum. His research focuses on using continuous improvement methodology in addressing community health issues (such as teen pregnancy, domestic violence, and adolescent health). He has received grants for his community health improvement work from Partners Healthcare Systems, Inc. and was named a Community Care Network (CCN) Fellow to help evaluate the national, 25-site CCN demonstration project funded by the W. K. Kellogg Foundation. Dr. Lowe also conducts studies in the area of customer (patient) satisfaction. He previously was vice president of the Hospital Research and Educational Trust, research affiliate of the American Hospital Association (AHA), where he managed over \$8 million in research development grants and contracts.

Linda M. Long, J.D.,

Instructor of Health Care Administration

B.A., Yale University, J.D., Boston University School of Law, M.A., Brandeis University

Most recently, Ms. Long has been the Co-Director of the Changing Health care Practices for Persons with Disabilities Project at Tufts University School of Medicine. She has also been an adjunct faculty member at the Smith School for Social Work and a visiting lecturer at the Experimental College of Tufts University. She has taught courses about the American healthcare system, disability and public policy as well as about American job and wages. Her research interests include the Boren Amendment Project, which analyzes data regarding Medicaid payments to intermediate care facilities for persons with mental handicaps. She has also studied issues of families of children with special needs. She has drafted legislative language on health insurance issues ranging from mandated benefits to managed care. She has been a board member of Partners for Youth with Disabilities in Boston and for the Boston Center for Independent Living. She has written numerous articles and reports and has given formal presentations at various professional conferences.

Alice Sapienza, D.B.A.,

Professor of Health Care Administration

B.S., Stonehill College; M.A. Boston College; M.B.A. and D.B.A., Harvard University

Dr. Sapienza's doctorate was in Organizational Behavior with a subfield in Organizational Learning. Prior to receiving her doctorate, she was a general manager at Beth Israel Hospital, Boston, responsible for primary care services. She teaches organizational behavior and the capstone course in strategy. Professor Sapienza has written and co-authored several books, including *Managing Scientists*. She has also published in *Technovation*, *R & D Management*, *Project Management Journal*, and is on the editorial board of *Drug Development Research and Pharmaceutical News*. Professor Sapienza actively consults to governments on health policy and to companies (primarily in the biomedical industry) in the U.S., Europe, and Japan.

Leslee DiGirolamo Magee, B.A.

Program Administrator

B.A., Plymouth State College

Ms. DiGirolamo is responsible for all office management functions, as well as student and alumnae relations, systems development, technical support, information management, and budgetary control. She also provides assistance to students and faculty on a wide range of issues.

Adjunct Faculty

Marcia Mobilia Boumil, J.D., LL.M

Lecturer in Health Care Administration, Assistant Clinical Professor of Community Health Tufts University School of Medicine

Specialty Area: Health Law

Fran Lipson, M.Ed.

Lecturer in Health Care Administration Consultant in Organization, Management and Human Resources

Specialty Area: Human Resources

Robin Lipson, M.B.A.

Lecturer in Health Care Administration

Specialty Area: Long Term Care

Florence Schumacher, M.A., M.B.A.

Lecturer in Health Care Administration Schumacher Health Care Marketing
Specialty Area: Health Care Marketing

Corey Surett, J.D.

Lecturer in Health Care Administration Director, Wage and Hour Division, United States Department of Labor
Specialty Area: Employment Law and Labor Relations in Health Care

Nancy Turnbull, M.B.A.

Lecturer in Health Care Administration Health Care Consultant
Specialty Area: Managed Care and Economics

Dorothy Wagg, BA, J.D.

Vice President, Applied Management Systems
Specialty Area: Health Information