

Terry Plum

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Current Employment

2004 – present Assistant Dean for Technology and the GSLIS West Program at Mount Holyoke College
2002 – present Program Director
Simmons GSLIS West at Mount Holyoke College
2000 – 2004 Assistant Professor
Simmons GSLIS
2000 – present 3 and 4 credit courses taught
Digital Information Services and Providers
Management of Information Technology
Reference/Information Services
Evaluation of Information Services
Technology for Information Professionals
User Instruction
Digital Libraries

Past Employment

1996 – 2000 Network Services Librarian, Information Technology Services
1993 – 1994 Acting Head -- Research and Information Services Department (RISD)
1990 – 1996 Coordinator -- Computer-Based Information Services in RISD
University of Connecticut Libraries
University of Connecticut
Storrs, Connecticut

1986 – 1990 Davison Librarian, Bread Loaf School of English
1983 – 1990 Reference Librarian/Bibliographic Instruction Librarian
Egbert Starr Library
Middlebury College
Middlebury, Vermont

Recent Publications

- 2010 Bastian, J., Harvey, R., Mahard, M. and Plum, T. "Building a virtual archives and preservation curriculum laboratory at Simmons College: A case study in collaborative construction." *JELIS: Journal of Education for Library & Information Science* 51 (4) forthcoming.
Based upon: Bastian, J., Harvey, R., Mahard, M., Plum, T. "Building a Virtual Archives and Preservation Curriculum Laboratory at Simmons College: A Case Study in Collaborative Construction", Paper presented at *ALISE 2010*, Boston, January 12-15, 2010.
- 2010 Kyrillidou, M., Plum, T., and Thompson, B. "Evaluating usage and impact of network electronic resources: Methods for point of use web surveys." *Serials Librarian* forthcoming.
Based upon: Kyrillidou, M., Plum, T., and Thompson, B. "Point of use web surveys for networked electronic resources: Implementation and sampling plans." Paper presented at 8th *Northumbria Conference on Performance Measurement in Libraries and Information Services*. Florence, Italy August 18, 2009.
- 2010 Plum, T., Franklin, B., Kyrillidou, M., Roebuck, G., and Davis, M. "Measuring the impact of networked electronic resources: Developing an assessment infrastructure for libraries, state, and other types of consortia." *Performance Measurement and Metrics* 11(2) : 184-198 DOI: 10.1108/14678041011064098
Based upon: Plum, T., Franklin, B., Kyrillidou, M., Roebuck, G., and Davis, M. "Measuring the impact of networked electronic services (MINES for Libraries™): Developing an assessment infrastructure for libraries, state, and other types of consortia." Panel presented at the *2008 Library Assessment Conference: Building Effective, Sustainable, Practical Assessment*. Seattle, WA: August 4-7, 2008. Also published in the conference *Proceedings*, published by ARL, 2009.

- 2009 Franklin, B., Kyriallidou, M., and Plum, T. From usage to user: Library metrics and expectations for the evaluation of digital libraries. In *Evaluation of Digital Libraries: An Insight to Useful Applications and Methods*. Edited by Giannis Tsakonias and Christos Papatheodorou. Oxford: Chandos Publishing.
- 2008 Franklin, B. and Plum, T. Assessing the value and impact of digital content. *Journal of Library Administration* 48(1): 41-47. DOI: 10.1080/01930820802029334.
- 2006 Plum, T. Evaluating the usage of library networked electronic resources. In *Library Assessment Conference Papers. Thessaloniki, Greece. June 13-15, 2005*. Edited by Mersini Moreleli-Cacouris. Library of TEI of Thessaloniki and the Association of Research Libraries.
- 2006 Franklin, B. and Plum, T. Successful web survey methodologies for measuring the impact of networked electronic services (MINES for Libraries)." *IFLA Journal* 32 (1): 28-40.
<http://www.ifla.org/V/iflaj/IFLA-Journal-1-2006.pdf>
- 2005 Kyriallidou, M., Olshen, T., Franklin, B., and Plum, T. The story behind the numbers: Measuring the impact of networked electronic services (MINES) and the assessment of the Ontario Council of University Libraries' Scholars Portal." *6th Northumbria International Conference on Performance Measurement in Libraries and Information Services*, Durham, England, Aug. 23, 2005.
http://www.libqual.org/documents/admin/Northumbria_2005MINES_sept20.doc
- 2004 Franklin, B., and Plum, T. Library usage patterns in the electronic information environment. *Information Research: An International Electronic Journal*. 9(4), paper 187. <http://informationr.net/ir/9-4/paper187.html>
- 2003 Franklin, B., and Plum, T. Documenting usage patterns of networked electronic services." *ARL: Bimonthly Report*. 230/231 (October/December): 20-21. <http://www.arl.org/newsltr/230/usage.html>
- 2002 Franklin, B., and Plum, T. Patterns of patron use of networked electronic services at four academic health sciences libraries. *Performance Measurement and Metrics*. 3(3): 123-133.
<http://www.emeraldinsight.com/1467-8047.htm>
2001. Bleiler, R., and Plum, T. *SPEC Kit 267: User Authentication*. Washington, DC: Association of Research Libraries: Office of Leadership and Management Services. 104 pp.
<http://www.arl.org/bm~doc/spec267web.pdf>

Recent Grants and Consulting

- 2010 *Supporting Research Communities in Writing, Publishing and Sharing their Works in Thai Nguyen University and the Northern Mountainous area of Vietnam*
Thai Nguyen University, Vietnam
Presented two workshops (four days) for the Elsevier 2009 Innovative Libraries in Developing Countries grant, awarded to Thai Nguyen University, Vietnam.
Designed evaluation instruments; analysis is ongoing.
May 21 – June 7, 2010
- 2010 *Digital Curriculum Lab*
Institute of Museum and Library Services
National Historical Publications and Records Commission
Simmons GSLIS
As part of two grants received by colleagues at Simmons GSLIS, presently developing Digital Curriculum Laboratory for teaching digital curation, preservation, archives and digital stewardship.
Ongoing for three years, 2010 – 2012.
<http://calliope.simmons.edu/dcl/>
- 2009 *Liberia Library and Technical Assistant Assessment, Monrovia, Liberia*
Trustees of Donations for Education in Liberia and Sabre Foundation
Assessed capacity of libraries in Monrovia, particularly the University of Liberia.
Assessed Sabre Foundation textbook distribution program.
With Shelley Quezada, Consultant, Library Services for the Unserved, MBLC
July 16 – 24, 2009
- 2009 *Speaker and Specialist Grant. Minsk, Belarus*
United States Department of State. Office of International Information Programs, U.S.
Presented six lectures and workshops on library assessment for the Belarusian Librarian Association and others libraries and organizations in Minsk.
June 27 – July 3, 2009.
- 2008 *Blended Learning*
Alfred P. Sloan Foundation

- Taught Reference/Information Services in blended delivery as part of Sloan Foundation grant to Simmons College, Fall 2008.
- 2008 *Emerging Technologies for IT in Libraries*
University of Can Tho, Can Tho, Vietnam, and Atlantic Philanthropies
Taught a two week IT course for 30 librarians and IT staff from libraries on the Mekong delta with Linnea Johnson, GSLIS Assistant Manager of Technology.
June 2008
- 2007 *Vietnamese Librarian Training Project.*
Atlantic Philanthropies
Participated in the training of 25 Vietnamese librarians in Boston, Massachusetts in 2006.
Taught two information science courses in Hue, Vietnam, June – August 2007.
- 2005-2007 *University of Pristina (Kosovo) Library Staff Development Project.*
Bureau of Educational and Cultural Affairs (ECA), Office of Citizen Exchanges.
With Julie Hooks Davis of the Institute of Training and Development (ITD), Co-PI and Academic Director.
With ITD developed a 17-week training and academic program for nine Kosovars employed at the National and University Library of Kosovo. Went to Kosovo in March 2005, May 2006, and January 2007 for initiation of the grant, participant selection, and follow-on assessment.
- 2006 *Speaker and Specialist Grant. University of Pristina, Kosovo*
United States Department of State. Office of International Information Programs, U.S.
Grant to continue work at the University of Pristina Library from July 30 – August 9, 2006.
- 2004-present *Association of Research Libraries*
MINES for Libraries™ implementations for ARL.
<http://www.arl.org/stats/initiatives/mines/index.shtml>
Organized by Martha Kyrrillidou and others.
2004 Ontario Council of University Libraries
2007 University of Iowa
2010 Ontario Council of University Libraries (Follow-up study)
- 2000-present *Library Management Consulting.* Indirect cost studies.
With Brinley Franklin, co-developed web based survey methodology for university indirect costs analysis in libraries. Consulted at numerous state universities, averaging 3-4 projects per year, since 2000.

Education

1994	University of Connecticut, Storrs, Connecticut	M.A., Anthropology
1978	University of Washington, Seattle, Washington	M. Libr., Reference
1970	Middlebury College, Middlebury, Vermont	B.A., English