

**CLAUDIA J. MORNER, PH.D.**

Dimond Library  
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***LIBRARY EXPERIENCE***

**Professor**

University of New Hampshire Library, University of New Hampshire, Durham, NH, 1995-present. On leave July 2007-September 2009.

**Dean of the University Library and Professor**

University of New Hampshire, Durham, NH, October 1995-June 2007.

Administer the University Library, at the flagship university, which is a land grant, sea grant and space grant institution. The library consists of the main library (Dimond Library), four science branch libraries and a library storage building, all housing 1.8 million volumes. Manage a budget of \$15,000,000, with a full-time staff of 80. Provide leadership for all areas of the library, including library strategic planning, renovation planning, innovation of services, technology planning, and staff development. Serve on the Council of Deans, Academic Planning Committee, and other University and statewide committees. Chaired search committees for University's Chief Information Officer and Senior Vice Provost. Successful multi-million dollar fundraising.

**Associate University Librarian for Access Services, Boston College, 1986-1995.**

Administer and coordinate activities of Access Services in O'Neill Library: Circulation (including Interlibrary Loan), Media, and Government Documents/Microforms Departments. Hire, orient, evaluate and direct senior staff. Establish policies and service plans that improve access to library's one million-volume collection. Managed library wide space and facilities issues for several renovation and repair projects.

**Acting Administrative Services Librarian, Boston College, January-July 1988.**

Responsible for personnel, budget and statistics for library while Administrative Services Librarian was on maternity leave. Managed a thorough review and reclassification of all library personnel.

**Bapst Librarian, Boston College, 1985-1986.**

Developed a library program for the newly renovated Bapst library, including plan of service, projecting staffing, budget, collections and establishing policies and procedures. Oversaw the renovation of Bapst Library.

**Librarian**, Cape Cod Community College, 1980-1985.

Directed Public and Technical Services for a community college serving 5000 day and evening students, faculty, staff and community borrowers. Managed collection budget, reference service, and program of library instruction.

**Director**, Osterville Free Library, Osterville, Massachusetts, 1972-1980.

Managed all aspects of an active public library, including programming, services, acquisitions, facilities and fundraising. Reported to a 15 member board of trustees.

***LIBRARY CONSULTING*** (JMA Consultants, Incorporated, Vice President)

**Simmons College, Graduate School of Library and Information Science, Boston, MA**  
2008

Hired to conduct four focus groups on GSLIS student outcomes: what graduates of the MLS and MLIS programs should be able to do, learn and think about. Three focus groups were conducted for employers of graduates of MLS programs and the fourth was for recent (2003 to 2008) graduates. The results will be used by the Dean and Faculty of GSLIS as they review their mission and prepare for ALA accreditation.

**Madbury Public Library, Madbury, NH** 2008

Work with a committee to develop a plan for a new library. Facilitated a community discussion envisioning a new library and developed an architectural program. This community had no library until five years ago and they are highly motivated to build a library. The outcome of the work was a library space plan for Madbury.

**Massachusetts Board of Library Commissioners, Boston, MA, 2005**

Served as a reviewer for the 2004-2005 Grant Application Round of the Massachusetts Public Library Construction Program of the Massachusetts Board of Library Commissioners. Reviewed library designs submitted for state funding and recommending best designs for funding.

**National University of Mongolia, Ulaanbaatar, Mongolia, September-October 2003**

Consulted on automation options, strategic planning, and provided professional development workshops for Library staff from the University and other libraries in the city. Prepared a report for the Provost of the University. Was given the designation "Authorized Representative in Charge of External Relations," by the National University.

**University of Southern Maine, Portland, Maine** 2002

Consulted on the proposed renovation plans, facilities needs and management challenges for the three libraries that serve the University at three sites.

Conducted a series of meetings and site visits and prepared a report addressing specific questions posed by the client.

**Florida Gulf Coast University, Ft. Myers, Florida, 2001**

Developed an architectural program for this university library that expanded the library from 35,000 square feet to 135,000 square feet. Led focus groups of faculty and students for a library expansion, developed a university growth plan with university administrators and worked with library director and staff.

***LIBRARY RENOVATION EXPERIENCE***

**Dimond Academic Commons, Dimond Library, University of New Hampshire, Durham, NH, 2005-2007**

Provided leadership in planning, developing and funding a learning common (Dimond Academic Common) with UNH Computer Information Services (CIS). Created space on main floor of Dimond Library by reusing Government Documents service desk and enhanced study area including group study rooms.

**Kingsbury Library, University of New Hampshire, 2000-2007**

Provided leadership, expertise and decision making on all aspects of a new engineering library of 11,000 square feet. Worked with Engineering and Physical Sciences Librarian to project future needs and growth of Physics Library, Chemistry Library, and Engineering, Computer Science and Math Library. Developed program for Engineering library design and worked with architects and facilities staff in the design of the library. Construction completed in March 2007.

**Demeritt Hall Renovation.** University of New Hampshire, 2006-2007

Provided leadership, expertise and decision making on all design aspects of a new physics library. Advised librarian on move planning, space needs and budget issues. Construction completed in the summer 2008.

**Dimond Library,** University of New Hampshire, Durham, NH, 1995-1998.

Served as client for a major renovation of the existing 165,000 sq. ft. plus a 42,000 sq.ft. new addition. Project involved space planning, move planning (library moved entirely out of library during 18 month renovation), asbestos abatement, all new furnishings and equipment, carpeting, shelving including compact shelving, new service desks, and lighting. Total project cost \$19 million, of which \$3 million came from private fund raising. Graham Gund Architects has four awards for this building including The New York Council Society of American Registered Architects, Boston Society of Architects, American School and University Magazine, AIA/ALA Architecture Award, 2001.

**Portsmouth Athenaeum,** Portsmouth, New Hampshire, 2000.

Provided advice on the utilization of a proposed gift of an adjacent apartment.

**Library Storage Building,** University of New Hampshire, 1996.

Planned and built a second floor addition to existing library storage building. Added compact shelving to the first floor of this 19,000 sq. ft. project.

**Hewitt Hall,** University of New Hampshire, 1996.

Renovation of basement space to house Government Documents during Dimond Library renovation. This 5,500 sq. ft. project included a plan for reuse for College of Health and Human Services when library project ended.

**Miscellaneous other renovation projects** included:

- Media Department, Boston College 1991
- Reserve/Periodicals consolidation and move 1989
- Rebuilding library loading dock in relation to new parking garage
- \$6,000,000 renovation of Bapst Library, a 1928 stone building at Boston College
- Recarpeting library, including stacks area at Cape Cod Community College

**ACCREDITATION VISITS**

Served on visiting committees; providing a written evaluation of the libraries and (NEASC). Visited and evaluated the following institutions of higher education:

University of Massachusetts, Lowell – 1998

University of Vermont, Burlington, VT – 2000

Wood's Hole Oceanographic Institution, Wood's Hole, MA – 2001

Les Roches, School of Hotel Management, Bluche, Switzerland—2005

University of Connecticut, Storrs, CT—January 2007

University of Rhode Island, Kingston, RI—October 2007

## ***TEACHING EXPERIENCE***

**Simmons College**, Graduate School of Library and Information Science, Boston, MA

*Academic Libraries* Fall 2007, Fall 2008-Blended (Utilizing Blackboard and Camtasia technologies combining face-to-face and on-line classes.

*Library Architecture* Fall 2001, 2002 and 2004

A 2-credit course to help librarians learn their role in the library planning, building and renovation process.

*Management* 1990, 2008

*Literature of the Humanities* 1985-1986

*Reference Information Services* 1981-1986

**University of New Hampshire**, Department of Education

Served on doctoral thesis committee 1999-2005

Jayne Pelletier, Ph.D. *Bridging the gap between asynchronous and traditional learning environments: Technology for adult learners.*

**Boston College**, Graduate School of Education.

*Information Research Strategies for Education*, Summer Session 1995

## ***PROFESSIONAL ACTIVITIES (SELECTED)***

**Boston Library Consortium**, President 2006-2007, Vice President 2005-2006

Board Member, 2002-2007

Made a case for UNH membership in this prestigious library organization in 2001. Worked with this 19-member library consortium on ways to provide information and resources for faculty and students. Projects included 24/7 Reference, cooperative collection development, group utilization of the OCLC Content Analysis Tool, group electronic resources purchasing, adopting RapidILL, and a shared online catalog and delivery service. Convinced fellow directors to support the Open Content Alliance digitization project by designating a portion of their collection development budgets to the effort. There was a 100% participation and three year commitment.

**NELINET Board of Directors**, 1999-2004. Chair 2002-2003

Vice Chair 2001-2002, Past Chair 2003-2004.

Elected to the board of this non-profit library organization that provides cataloging, reference, interlibrary loan, training and consulting services to 600 libraries in New England.

**American Library Association's Library Administration and Management Association (LAMA) Building and Equipment Section (BES).**

BES has 11 committees and three discussion groups that plan programs, produce articles and books on topics ranging from library security, compact shelving, carpeting to designing service desks. This is the only ALA organization that helps librarians gain skills in space planning, interiors planning, equipment procurement, etc.

Chair of BES 2000.

Member of Executive Committee of BES 1999-2001

LAMA Board of Directors 1999-2001

Member, Buildings for University and College Libraries 1995-1998

Chair, Publication Committee of BES 1994-1995

Chair, Orientation Committee, LAMA 1991

**Beta Beta Chapter of Beta Phi Mu**, President 1994-1995 (Honor Society)

**New Hampshire State Library Advisory Committee**, Member, 1999-2004

Advised the State Librarian on services to New Hampshire libraries.

**Library and Archives of the New Hampshire Primary**

Board Member and Collections Committee Member 2002-2006

Advised staff on development of digital collections and participated in the merging of the Pierce Brigade (Franklin Pierce Presidential Library) and LANHP.

**PUBLICATIONS AND PRESENTATIONS (SELECTED)**

"Becoming a Global Librarian: Making Connections and Developing Travel Plans," International Relations Round Table (IRRT) of the American Library Association. Annual meeting in Chicago, June 2005. I discussed my experiences in Mongolia and encouraged members of the audience to take advantage of international opportunities.

"Designing your Library," a one-day workshop for Vermont public librarians sponsored by the Vermont State Department of Libraries, September 23, 2005.

"Planning Library Buildings," a one-day workshop for librarians at the Graduate School of Library and Information Science, Simmons College, Boston, MA, March 29, 2003.

"Library Architecture 101" at Achieving Excellence in Academic Libraries, A *Two Day Institute for Library Professionals and Leaders*, co-sponsored by the Boston Library Consortium and NELINET, Inc., Southborough, MA, April 24 & 25, 2002.

“Lessons Learned while fundraising for a library renovation.” Chapter in the book Butler, Meredith, ed. *Successful Fundraising: Case Studies of Academic Libraries*. Washington, D.C.: Association of Research Libraries, 2001.

“Library/Information Technology Relationships” Led a roundtable discussion at the Association of College and Research Libraries National Conference, Denver, CO, spring 2001.

Review of Leatherman Leadership Questionnaire: 360° Leadership Profile in *Mental Measurements Yearbook in the Fourteenth Mental Measurement Yearbook*, 2001.

“We’ve always done it that way,” invited keynote presentation to the Annual Interlibrary Loan meeting of NELINET, *Celebrating ILL: 20 Years of Resource Sharing*, Holy Cross College, Worcester, MA, June 3-4, 1999

“Preparing for the Ten Year Accreditation Visit,” a workshop for faculty and staff at Keene State College, January 1999.

“Measuring the Library Research Skills of Doctoral Students,” Association of College and Research Libraries National Conference, Pittsburgh, spring 1995. Paper accepted for this peer-reviewed conference.

“One-on-One Instruction for Doctoral Students and Faculty,” in *Information and Retrieval & Evaluation Skills for Education Students & Practitioners: A Casebook of Applications*. Chicago: American Library Association, 1995.

Review of “ACT (American College Testing Program) Evaluation/Survey Service,” a student survey instrument published in the *Twelfth Mental Measurements Yearbook*, 1995.

Review of “Manager Style Appraisal” in the *Twelfth Mental Measurements Yearbook*, 1995.

“Tools and Techniques for evaluating Bibliographic Instruction” an invited presentation describing the development of qualitative and quantitative evaluation instruments and tests which measure students’ library literacy. New England Bibliographic Instruction Committee meeting, February 17, 1995 at Boston College.

“Meeting the Needs of Students—a Vision for Academic Libraries of the Future,” an invited presentation at the Association of College and Research Libraries/New England Conference, Worcester Polytechnic Institute, October 18, 1994.

“Testing the Library Skills of Graduate Students,” an invited presentation for the Boston Library Consortium at Northeastern University, March 1, 1994.

“Finding a Way to Say Yes: Motivating, Leading, and Training Staff for Quality Public Service” a presentation at the ACRL/NE Conference, Wellesley College, spring 1993.

### ***HONORS AND AWARDS***

AIA/ALA Library Building Award Jury Member January 2009  
Selected from a competitive field as one of three librarians to serve with three architects on a committee that selects the best library buildings. Jury's work is jointly sponsored by the American Institute of Architects and the American Library Association.

Mary T. Kinnane Award for Excellence in Higher Education, Boston College  
Given to one graduate student in the Higher Education Program for academic excellence and service to others, May 1993.

Beta Phi Mu—International Library Science Honor Society.

American Council on Education/National Identification Program, Massachusetts.  
Only librarian chosen to participate in 1984 Massachusetts Seminar Series, a program for leaders among senior-level women in higher education; nominated by college president.

### ***EDUCATION***

Ph.D. 1993	Higher Education Program Graduate School of Arts and Sciences Boston College Chestnut Hill, MA
	Comprehensive exams passed with distinction, 1991
	Dissertation: <i>A test of Library Research Skills for Education Doctoral Students</i>
MSLS 1978	Graduate School of Library and Information Science Simmons College Boston, MA
B.A. 1975	English/Theater Arts University of Minnesota Minneapolis, MN